

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Town of Ridgway

Failure to Test Backflow Prevention Devices

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

The state drinking water program requires that all public drinking water systems test a percentage of the backflow prevention devices annually. We received a violation because our water system did not test the required percentage.

What does this mean? What should I do?

- **You do not need to boil your water or take other actions. However, if you have specific health concerns, consult your doctor.**
- Uncontrolled cross connections can lead to a back pressure or siphonage event that may allow contaminants or disease-causing organisms to enter the drinking water, which can cause diarrhea, nausea, cramps, and associated headaches.
- If you have an infant, severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your doctor about drinking this water. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What is being done?

- The Town of Ridgway will meet the public noticing requirements of the Backflow Prevention and Cross-Connection Control Violation dated September 11, 2023. In addition, the Town expects to submit a 2023 backflow prevention and cross-connection control (BPCCC) annual report demonstrating compliance with the assembly ratio requirements. The Town has made a concerted effort to contact properties that have yet to test their testable backflow prevention device(s) in 2022 or 2023.

We anticipate resolving the problem by meeting the public noticing requirements of the Backflow Prevention and Cross-Connection Control Violation and by submitting a 2023 BPCCC annual report that demonstrates compliance with the assembly ratio requirements. We're aiming to have the problem fully resolved by **April 26, 2024**. For more information, please contact **Preston Neill** at **pneill@town.ridgway.co.us** or **970-626-5308, ext. 212**, or **PO Box 10, Ridgway, CO 81432**.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: Town of Ridgway - CO0146676

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