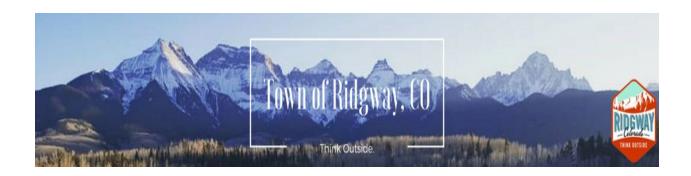
Town of Ridgway Emergency Operations Plan



February 2019

Adopted by the Town Council: February 13, 2019

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AUTHORIZATION

Signed this the Day of

Town of Ridgway Resolution Statement

To: All Ridgway Town Departments, Department Heads, Appointed Officials and Elected Officials All Participating Organizations, Agencies and Jurisdictions

In the Town of Ridgway, the public, private, and non-profit sectors, as well as individual citizens, must work together to protect against, mitigate, respond to, recover from, and, to the extent possible, prevent threats and hazards that pose a risk to the Town of Ridgway. The management of emergencies begins well before the emergency strikes.

Attached is the Town of Ridgway Emergency Operations Plan, which serves as a policy level and guidance document. It has been written and approved for use in responding to major incidents and disasters within the Town of Ridgway. All organizations participating in emergency management activities (mitigation, preparedness, response and/or recovery) are to follow the concepts and coordination systems specified in this plan and the accompanying Support Annexes, recognizing that each incident is unique and may require some variations in implementation.

The plan has been written in consultation with the participating organizations. It has been designed to serve and assist with the coordination of the activities of various organizations that may not interact on a daily basis, while recognizing the normal mission of the organization. Nothing in this plan is intended to interfere with the delivery of the organizations' primary services; although, during a crisis resources may have to be temporarily redirected for the public good. As necessary, a local disaster declaration will be issued to address those issues.

Upon authorization, this plan may be fully or partially activated to manage natural, technological and human-caused incidents that occur. All Town of Ridgway employees shall support this plan and carry out their responsibilities as required by this document.

TOWN OF RIDGWAY, COLORADOTOWN COUNCIL Jóhn Clark, Mayor Vote: John Clark, Mayor **Absent** Aye Nay **Abstain** Eric Johnson, Mayor Pro-Tem **Abstain** Absent <u>Aye</u> Nay **Robb Austin Abstain** Absent <u>Aye</u> Nay **Ellen Hunter** Abstain Absent Aye Nay **Ninah Hunter** Nay **Abstain Absent** Aye **Tim Malone** <u>Aye</u> Nay **Abstain** Absent Tom Heffernan **Absent** Aye Nay Abstain Attest:

Jen Codtes, Town Manager

INTRODUCTION

Major emergencies and disaster incidents are unique events that present communities and emergency personnel with extraordinary problems and challenges that cannot be adequately addressed within the routine operations of local government. Since disasters differ in important ways, and it is impossible to plan for every contingency, highly detailed operational procedures, that can quickly become out of date are avoided in this plan in favor of a streamlined, all hazards preparedness approach.

Government agencies need to anticipate how they will provide services during a disaster, how to resume services once they have been interrupted, or consider alternative means for providing services during a disaster. This Emergency Operations Plan provides guidance to the staff of the Town of Ridgway, volunteers, departments and agencies, private and non-profit sectors to respond to an emergency.

Purpose

The purpose of the Town of Ridgway Emergency Operations Plan (EOP) is to provide general guidelines and principles for managing and coordinating the overall response and recovery activities before, during and after major emergencies and disaster events that affect the Town.

Executive Summary

The Town of Ridgway Emergency Operations Plan (EOP) 1) outlines circumstances under which the plan should be implemented, 2) provides guidance on the key elements of plan, and 3) identifies the Town of Ridgway's implementation strategies. The EOP will be implemented during all emergency or disaster events that require Town staff to utilize alternative methods of maintaining the daily functions of the Town of Ridgway. This may include an internal disaster such as a fire in the building where the executive offices are located or where files critical to Town functions are located. It could include an environmental event such as extreme winds or flooding where access to services for the town may be interrupted due to debris or impassable roads. Implementation of this plan may occur due to a large disease outbreak or mass fatality event where components of the town's daily functions (vital records) may be overwhelmed. Implementation may also become necessary with the loss of essential leaders in the town or during a required evacuation of the population of the town and/or county.

This EOP has been developed in accordance with the requirements for local emergency planning established under the State of Colorado Disaster Emergency Act of 1992 and also meets the requirements of other state and federal guidelines for local emergency management plans and programs.

The contents of this plan are intended to provide a basis for the coordinated management of the types of emergencies and disaster events that may occur in the Town of Ridgway. Ouray County, the City of Ouray, and Regional Partners are welcome to use and adapt this plan. Other organizations and special districts are encouraged to develop and maintain current standard operating procedures (SOPs) to include checklists necessary for implementing assigned duties and functions.

This plan does not address emergency planning and management of the county or other special districts. These political subdivisions are responsible for the development and maintenance of their EOPs and Annexes, standard operating procedures (SOPs) and training necessary for implementing assigned duties and functions of their jurisdiction's EOP. The Plan is designed to work in concert with

departmental standard operating guidelines, county, regional, and the State of Colorado EOPs.

The Town Manager is responsible for regularly scheduled plan updates and revisions and for developing a training and exercise program to familiarize town staff with provisions of the plan.

The National Incident Management System, NIMS, is the adopted method and organizational structure for managing emergency response and recovery operations within the Town of Ridgway. All Town employees are requested to achieve certificates in the FEMA recommended training fitting their job title and fitting their response level in an emergency.

Planning Contact Information

For all information pertaining to this plan, contact:

Jen Coates
Town Manager
201 N Railroad St (Physical)
PO Box 10 (Mailing)
Ridgway Colorado 81432
(970) 626-5308 ext. 212
jcoates@town.ridgway.co.us

Record of Change

All changes are to be annotated on the master copy of the Emergency Operations Plan, which is maintained by the Town Manager. Should the change be significant in nature, an electronic update shall be made and recorded with the applicable stakeholders. If not deemed significant, changes will be reviewed and incorporated into the plan as needed or during scheduled annual updates.

This plan will be updated bi-annually with the participation of the department heads and Town Council, and as needed after any incident, to ensure that it remains an effective and accurate emergency management tool for officials, responders, and citizens of the Town of Ridgway.

DATE REVISED	CHANGE OR UPDATE	PAGE REVISED	REVISED BY

Distribution

This document shall be known as the Town of Ridgway Emergency Operations Plan (EOP). This EOP is approved and hereby ordered electronically distributed. All agencies, departments and personnel

should review and accept their respective responsibilities as outlined in this plan, including organizational planning and training necessary to implement the plan when required. A hard copy will be kept in the Town Manager's Office (201 N. Railroad St. Ridgway Colorado 81432), Ridgway Marshal's Office (201 N. Railroad St. Ridgway Colorado 81432), Ridgway Town Clerk's Office (201 N. Railroad Street), and the Ouray County Emergency Manager's Desk (541 4th Street, Ouray Colorado 81427).

Upon adoption this EOP will be electronically distributed to town officials and departments, the county government and any identified stakeholders for their respective use as well as for planning and training purposes. Additional copies of this plan are available from the Town Manager and will be posted on the Town of Ridgway's website (https://www.colorado.gov/ridgway).

SCOPE

The plan establishes a system for coordinating the prevention, preparedness, response and recovery, and mitigation, phases of emergency management in the Town of Ridgway. This plan may be fully or partially activated to manage natural, technological and human-caused incidents that occur. It is divided into three sections: the base plan, supporting annexes and supporting documents to be included at a later date.

Essential functions are those organizational functions and activities that must be continued under any and all circumstances as prescribed by the Colorado Constitution. However, some functions may be able to be suspended or prioritized on a temporary basis as needed in an emergency situation and/or recovery.

The scope of the EOP is to identify the essential functions of the Town of Ridgway and prepare to maintain or recover them during all hazard events. This plan and its annexes address capabilities the Town has or can develop to provide services from alternate locations, redundancy for data collection, and personnel that have been trained to provide leadership under disaster circumstances (order of succession). This plan Annexes address key messages that may need to be developed for public, vendormanaged activities (vaccines, office supplies, UPS [uninterruptible power supply]). It also addresses payroll, purchasing and human resource considerations.

The Town of Ridgway is responsible for emergency response operations within Town boundaries with support from the Ouray County Sheriff's Office, Ouray County Emergency Medical Services (EMS), Ouray County Emergency Management, and the Ridgway Fire Protection District.

Disasters and large-scale emergencies are rarely confined to one jurisdiction. Although only a portion of Town of Ridgway is likely to be impacted by a single disaster or emergency event, a multi-jurisdictional effort will be required to effectively manage most major incidents. Accordingly, emergency plans and exercises should incorporate procedures for integrating the resources of municipal and county governments, private and volunteer organizations, and state and federal governments.

- Within the Town of Ridgway, emergency response functions may be provided by the following agencies:
 - Town of Ridgway: Administration, Marshal, Clerk, Public Works, Planning and Building/ Community Development Offices
 - Ridgway Volunteer Fire Department
 - Ouray County Sheriff's Office
 - Ouray County Emergency Medical Services
 - Ouray County Social Services
 - Ouray County Public Health
 - · Ouray County Emergency Management
 - Colorado Bureau of Investigations
 - Colorado State Patrol
 - Colorado Department of Transportation
 - Colorado Parks and Wildlife
 - Office of Homeland Security and Emergency Management
 - San Miguel Power Association
 - Black Hills Energy

- Regional Dispatch Center
- Deeply Digital
- Routine emergencies will be managed by these agencies under Colorado Revised Statue authorities using the Incident Command System. As an emergency escalates the Incident Commander will coordinate with town officials to ensure all public safety functions are being provided.
- When required by incident complexity, the Town of Ridgway will assign an agency representative to command and/or open an Emergency Operations Center (EOC). The EOC will manage issues including, but not limited to the following:
 - damage assessment,
 - coordination of outside agencies and volunteers,
 - intergovernmental relations.
- The town will work in cooperation with the following agencies and jurisdictions in multijurisdiction incidents and/or through mutual aid response:

Ouray and Adjacent Counties	Colorado Parks and Wildlife
Bureau of Land Management	Log Hill Fire District
City of Ouray	Montrose Fire Protection District
Colorado Department of Public Health and Environment (CDPHE)	Ouray Fire Protection District
Colorado Department of Transportation (CDOT)	Ouray County Mountain Rescue
Colorado Forest Service	Ridgway Fire Protection District
Colorado Office of Emergency Management	U.S. Forest Service

Management (COEM) is available 24 hours a day to provide advice and technical assistance to the Town of Ridgway, the City of Ouray and Ouray County. In addition, the COEM may provide state resources or coordinate other supplemental assistance in support of local emergency management actions. A formal declaration of a disaster by the Town Council may be required as a pre-condition of some forms of state assistance or to expedite state assistance. COEM is also the state agency responsible for processing requests for state and federal disaster assistance. It should be noted that response and recovery operations are the responsibility of the Town of Ridgway and initial support should be provided by Ouray County. As a result of an emergency or disaster event and declaration, county, state or federal funding assistance is not guaranteed.

Base Plan

The Town of Ridgway Emergency Operations Base Plan describes the processes comprising a town-wide approach to incident management designed to integrate the efforts and resources of local governments, private sector and non-governmental organizations (NGOs). Ouray County Government, special districts, and non-governmental organizations should maintain and update their jurisdictional or response area emergency operations plans on an ongoing basis. Basic roles and responsibilities are outlined in this plan for coordination purposes. This base plan is adopted by the Ridgway Town Council and no major changes are done without their approval.

Supporting Annexes

The Annexes to the EOP detail the policies, structures, and responsibilities for coordination support with local agencies or other jurisdictions and entities during incidents. Annexes in support of this EOP are both functional based and hazard specific based. As incidents, planned events, and exercises occur, these Annexes are subject to change to improve response capabilities. New Annexes may be added as needed. Town Council approval for annexes to be added is preferred but not required.

SUPPORTING DOCUMENTS

These documents provide other relevant, more detailed supporting information, including terms, definitions, acronyms and a compendium of plans.

Town of Ridgway Documents

- Ouray County Multi-Hazard Mitigation Plan
- Town of Ridgway Incident Command System Forms

Emergency Management

A link to the current Supporting Documents from Emergency Management may be found at http://www.ouraycountyco.gov/272/Emergency-Management. These plans include but are not limited to:

- Ouray County Emergency Operations Plan
- Ouray County Wildfire Annual Operating Plan
- Ouray County Wildfire Protection Plan
- City of Ouray Emergency Operations Plan
- ♦ West Region Tactical Interoperability Communications (TIC) Plan

Public Health

A link to the current Supporting Documents from Emergency Management may be found at http://www.ouraycountyco.gov/149/Public-Health. These plans include but are not limited to:

- Public Health Emergency Operations Plan
- Public Health Improvement Plan
- Ouray County Community Health Resource Guide
- Regional Health Assessment

Supporting Documents on the Web

Other Supporting Documents can be found on the web. They can be found by clicking on the hyperlinks below for each document:

- Colorado State Emergency Operations Plan (Link Here)
- State of Colorado Resource Mobilization Annex (Link Here)
- Colorado Homeland Security Resource Guide (Link Here)

Note: Supporting documents may be developed and revised independent of the base plan. *Report broken links to Town Manager at* jcoates@town.ridgway.co.us.

AUTHORITIES

Federal

- Americans with Disabilities Act
- Robert T. Stafford Disaster Relief And Emergency Assistance Act And Amendments (Public Law 93-288)
- Post Katrina Reform Act
- ♦ Homeland Security Act And Information Sharing Act (H.R. 5710)
- ♦ Homeland Security Presidential Directive 5, Management Of Domestic Incidents (PPD-5)
- ₱ PETS ACT 2006
- ♦ Homeland Security Presidential Directive 8, National Preparedness (PPD-8)
- Plain Language Guidance
- Homeland Security Act and Information Sharing Act 202
- National Incident Management System (NIMS)

State

- ⊕ Colorado All Hazard Resource Database Creation
- Colorado State Emergency Operations Plan (Signed by Governor Hickenlooper March, 26th
 2015)

Local

- Town of Ridgway Resolution_____ adopting the National Incident Management system affirmed by the Ridgway Town Council, ______
- Adoption of the Ouray County Multi-Hazard Mitigation Plan affirmed by the Ridgway Town Council on January 2015.

PLANNING ASSUMPTIONS

- Government at all levels must continue to function under all threats, emergency and disaster conditions. Continuity of Government (COG)/Continuity of Operations (COOP) plans should be developed by all agencies and departments consistent with this plan and in accordance with the State of Colorado Emergency Operations Plans and National level guidance.
- Municipal governments and special districts will perform under their scope of authority and responsibility and will make declarations of emergency or disaster to County Emergency Management. All emergency and disaster declarations received by the County Emergency Manager will be forwarded to the State of Colorado Office of Emergency Management.
- The Town of Ridgway has no fiscal responsibility to any special district after receipt of their emergency or disaster declaration nor should the Town of Ridgway expect Ouray County or the State of Colorado to have fiscal responsibility upon a receipt of an emergency or disaster declaration.
- © County government, other municipal governments, special districts, and non-governmental organizations should maintain and update their jurisdictional or response area emergency operations and continuity plans on an ongoing basis and especially during time of an emergency or disaster response. These entities are expected to coordinate their planning, response, and continuity efforts with the Town of Ridgway government to support intergovernmental responsibility.
- Place Incidents begin at the local government level (this includes special districts) and will remain the responsibility of the local government throughout the incident and through the recovery phase. Higher levels of government may agree to share some of the responsibility within an agreed upon scope. Generally, local jurisdictions (up through the county) should not plan on the arrival of significant State resources ordered for up to and possibly exceeding 36 hours after the incident. Federal resources may not arrive until 48-72 hours after the incident.
- An emergency or disaster can occur at any time and any location. It may create a significant degree of human suffering and loss of life, property damage and economic hardship to individuals, government, public services, the environment and the business community.
- © Collaborating and sharing information across multiple levels of government, the response community and the private sector is essential for the successful stabilization and common operating picture of any emergency or disaster.
- All aspects of a community (e.g., volunteer, faith, access and functional needs, local governments and community-based organizations; other non-governmental organizations (NGOs); and the private sector) may be needed to effectively plan, respond, and recover from a major disaster.
- The public expects government to keep them informed and to provide guidance and assistance upon detection of a threat and in the event of an actual emergency or disaster.
- The premise of the National Response Framework, the State Emergency Operations Plan and this plan is that all levels of government share responsibility for working together in preventing, preparing for, responding to and recovering from the effects of an emergency or disaster event.
- Within the Town of Ridgway's organization structure certain town departments have clearly understood responsibilities during an emergency while other departments have coordination responsibility and authority, however it may be necessary to staff an emergency or disaster with additional outside staff assistance. Depending upon the magnitude and catastrophic nature of the emergency and disaster there is a potential that any and all town offices and departments could be

mission tasked to respond and perform certain functions during an emergency or disaster event. The transition to emergency work would be under the direction of the Town Council and managed by the Town Manager.

TOWN PROFILE

The Town of Ridgway, coined Gateway to the San Juans, is a Home Rule Municipality in Ouray County, in the southwestern portion of the U.S. State of Colorado. The town is a former railroad stop on the Uncompanyanger River in the northern San Juan Mountains. The town population was 713 at the 2000 census and 924 according to the 2010 census.

Town of Ridgway History

Ridgway began as a railroad town, serving the nearby mining towns of Telluride and Ouray.

The town site is at the northern terminus of the Rio Grande Southern Railroad where it meets with Denver and Rio Grande Western Railroad running between Montrose and Ouray. Ridgway was located about 3 miles (4.8 km) south of the existing town of Dallas. Articles of incorporation were filed on May 22, 1890 and granted on March 4, 1891. This "Gateway to the San Juans" position was recognized over 100 years ago when the Rio Grande Southern established Ridgway as a railhead center servicing the nearby mining towns of Ouray and Telluride. The town was named for Denver and Rio Grande railroad superintendent Robert M. Ridgway, who established the town in 1891.

The Rio Grande Southern filed for abandonment on April 24, 1952 and the Denver and Rio Grande Western abandoned the line between Ridgway and Ouray on March 21, 1953. The line between Ridgway and Montrose was upgraded from narrow gauge to standard gauge and Ridgway continued to be a shipping point until the line to Montrose was abandoned in 1976 as result of a reservoir being built on the Uncompanyer River.

The dam for that reservoir, the Ridgway Dam, was proposed in 1957 as part of the U.S. Bureau of Reclamation's Dallas Creek Project, and its original location would have inundated Ridgway. A 1975 decision to put the dam further downstream kept the town above-water, and residents coined their own nickname, "The Town that Refused to Die." Land around the reservoir became the Ridgway State Park north of town limits.

Geography

Ridgway is situated in the Uncompahgre Valley at an elevation of 6,985 feet. The town is located on the San Juan Skyway, cradled in the heart of some of the most photographed mountains in the world. The nearby San Juan Mountain Range has 14 of Colorado's 53 peaks over 14,000 feet. Among them, 14,150 foot Mt. Sneffels is most prominent from Ridgway. The eponymous Mt. Ridgway, 13,468 feet in height, is also nearby, 4.5 miles west of Ouray. To the east of the town also lies the smaller but equally-grand Cimarron Range, with Uncompahgre Peak at 14,309 feet.

The Uncompander River flows from Lake Como at 12,215 feet in northern San Juan County, in the Uncompander National Forest in the northwestern San Juan Mountains is the headwaters of the river. It flows northwest past Ouray, Ridgway, Montrose, and Olathe and joins the Gunnison at Confluence Park in Delta. The river forms Poughkeepsie Gulch and the Uncompandere Gorge. The major tributaries are all creeks draining the northwest San Juan Mountains. There are two dams on the Uncompandere River, a small diversion dam in the Uncompandere Gorge, and Ridgway Dam below the town of Ridgway, which forms Ridgway Reservoir.

The river is used for irrigation in the Uncompander Valley. The Uncompander is unnavigable, except at high water. The name given to the river comes from the Ute word Uncompander, which loosely translates to "dirty water" or "red water spring" and is likely a reference to the many hot springs in the vicinity of Ouray. The Town has two primary water sources originating at the northern aspect of the San Juan Mountains. The Town has one primary storage reservoir on Miller Mesa, Lake Otonowanda.

Climate

Ridgway experiences four distinct seasons. Summers are warm in the day and mild to cool at night with brief thunderstorms often occurring in the afternoons in July and August sometimes resulting in intense, though short lived, rainfall. Autumn is cool and mostly clear with occasional rain. Winters are long and cold—though seldom extremely so—with considerable snowfall. Spring is generally cool with early spring often bringing the largest snowfalls; late spring into early summer (mid-May through late June) is mild to warm and is usually the driest time of year. The Köppen climate classification for Ouray is Dfb (Cold-Continental; without a dry season; warm summer).

Economy

The primary present-day economy of the Town of Ridgway and Ouray County is based on the construction industry and tourism. Much of the tourism is based off of recreational activities, scenic mountains, souvenirs, and dining. Tourists come for ice climbing, mountain biking, hiking and off-roading in four-wheel drive (4WD) expeditions into the San Juan Mountains. Popular destinations include Yankee Boy Basin, Engineer Mountain, and Black Bear Road. Ridgway is also poised on a highway that leads tourists to several other mountain towns of the San Juan region. Ridgway is 37 miles east of the ski town of Telluride and 10 miles north of the City of Ouray. The area is also set at the base of the San Juan Mountains providing excellent views especially when viewed from Log Hill Mesa.

Demographics

As of the census of 2010, there were 924 people, 404 households, and 256 families residing in the town. The population density was 462 people per square miles. There were 511 housing units at an average density of 255.5 per square mile (98.3/km2). The racial makeup of the town was 95.5% White, 0.1% African American, 0.6% Native American, 0.8% Asian, 0.8% from other races, and 1.8% from two or more races. Hispanic or Latino of any race were 5.0% of the population. Going into 2019, the Town of Ridgway reports a population of over 1000 residents.

There were 404 households out of which 31.4% had children under the age of 18 living with them, 51.2% were married couples living together, 7.7% had a female householder with no husband present, 4.5% had a male householder with no wife present, and 36.6% were non-families. 28.7% of all households were made up of individuals and 4.9% had someone living alone who was 65 years of age or older. The average household size was 2.29 and the average family size was 2.82.

In the town, the population was spread out with 23.3% under the age of 18, 28.6% from 18 to 44, 37.1% from 45 to 64, and 11.0% who were 65 years of age or older. The median age was 43.7 years. For every 100 females there were 94.5 males. For every 100 females age 18 and over, there were 93.7 males.

The median income for a household in the town was \$40,903, and the median income for a family was \$45,208. Males had a median income of \$31,597 versus \$26,250 for females. The per capita income for

the town was \$20,084. About 3.2% of families and 4.3% of the population were below the poverty line, including 6.9% of those under age 18 and none of those age 65 or over.

Government

The Town of Ridgway is a State of Colorado home rule Town within Ouray County. The town may govern its own affairs within certain limits, but authority to exercise powers is derived from the Colorado Revised State Statutes. The Ridgway Town Council consists of six members and a mayor. The mayor and members are elected for two-year terms. The mayor is an elected position. The mayor pro-tem is selected by the Council following each annual election. All members of Town Council are elected at large from within the town electorate as a whole.

Sectoring the Town of Ridgway

Due to the size and layout of the Town of Ridgway's critical infrastructure, the Town of Ridgway is one Sector in an emergency only involving the Town. In a County-wide event the County as whole is one Sector.

HAZARD VULNERABILITY ASSESSMENT

Through the county-wide hazard mitigation process, an assessment was conducted of potential hazards within the Town and County. The assessment details the frequency, vulnerability, exposure and risk of potential hazards to the County and was completed in 2008 and updated in 2015 (scheduled for revision in 2020). The Ouray County Multi-Hazard Mitigation Plan was developed to reduce and eliminate losses from natural and manmade hazard events and to better protect the people and property of the County from the effects of hazard events. The current All Hazard Mitigation Plan may be accessed by visiting http://www.ouraycountyco.gov/272/Emergency-Management.

Hazard Profile

The Town of Ridgway is vulnerable to many hazards, all of which have the potential to disrupt the community, cause damage and create mass casualties. The Hazard Vulnerability Assessment identified specific hazards for the Town based on likelihood of occurrence, severity and impact. The findings include the following hazards and their relative risk ranking:

HIGH RISK	MEDIUM RISK	LOW RISK
Drought	Dam Failure	Extreme Temperatures
Debris Flow	Earthquake	Mass Causality Incident
Flooding	Hazardous Materials Incident	
Wildfire	Imminent Threat	
	Landslide/Rockfall	
	Lightning	
	Public Health Emergencies	
	School Incidents (in addition	
	to imminent Threats)	
	Severe Winter Storms	
	Windstorms	

Vulnerability Assessment

The Town of Ridgway and Ouray County Risk Assessment revealed a number of problem areas to be addressed in the mitigation strategy. These key findings are summarized in the following list.

Dam Failure

Two high hazard (probable loss of life if failure) dams are located in Ouray County

Drought

- ₱ Multi-year droughts occur every 10 years on average in Ouray County;
- Drought can affect both water quantity and quality;
- ♦ The agriculture and tourism-based economy is particularly vulnerable to drought;
- Drought increases risk to other hazards, such as wildfire.

Extreme Temperatures

- Extreme cold is a bigger concern for the County than extreme heat, though extreme heat can exacerbate drought and wildfire conditions;
- Extreme cold has caused issues with frozen or burst water pipes and crop losses.

Flood

- ♦ Thirty-five recorded flood events between 1874 and 2013;
- Cottonwood Creek represents the most significant area for flooding with numerous houses situation along the creek area;
- The most serious flood impacts could occur in the neighboring City of Ouray.

Hazardous Materials Release

- Highways 550 and 62 through Ridgway are hazardous materials routes, which could present challenges with any release inside the Town;
- Streams and reservoirs are also vulnerable to contamination.

Imminent Threat

- ₱ Imminent Threat can be defined as "any conditions or practices in any place of employment
 which are such that a danger exists which could reasonably be expected to cause death or
 serious physical harm immediately or before the imminence of such danger can be
 eliminated through the enforcement." Some examples would be acts of terrorism and active
 shooters;
- Potential imminent threat targets in the County include mines, resorts, dams, schools, power infrastructure, and all government offices and facilities.
- School shootings and threats have been especially concerning in 2017-2018. The Town of Ridgway's Marshal's Department has facilitated significant community outreach and school trainings on this matter.

Landslide/Rockfall

Some areas in Town have potential for landslides and rockfall which can damage and/or close roads, and in some areas damage structures.

Lightning

- Damaging or fatal lightning events are rare in the County;
- Outdoor recreationists at high altitude during summer months are very vulnerable to lightning;
- Lightning can damage power grid and information technology and communications networks as well as interrupt water and sewer utility systems for the Town.

Mass Casualty Events

Traffic accidents involving multiple casualties are the primary concern;

- Traffic and bus accidents are most likely to occur along the Highway corridors of 550 and 62.
- While no mining activity is within the Town of Ridgway, the reemerging mining industry in the County is another source of potential mass casualty events for the County;
- The County has produced tabletop and full-scale exercises on mass casualty scenarios to improve preparedness and response.

Multi-Hazard Event

- Ouray County has been included in past emergency declarations for drought, frost/freezing events, and high winds; the County has also been included in state declarations for flooding, mudslides, severe storms, and wildfires;
- # Hazard events that cause road closures, such as debris flows/mudslides, floods, landslides, avalanches, and winter storms, affect the economy and safety of Ouray County by restricting access of visitors, workers, and goods and services.

Public Health Emergencies

- West Nile Virus and pandemic flu are the main concerns for public health emergencies in the County;
- There were a few pandemic flu or West Nile Virus cases in the County in 2010.

Severe Winter Storm

- There is high vulnerability to severe winter weather along highways and mountain passes;
- Increased population is exposed to hazards and emergencies during high tourist seasons;
- Wehicle accidents, power/utility disruptions, and isolation due to road closures are the main concern related to severe winter storms.

Wildfire

- Approximately \$930 million in property value and 2,617 structures are potentially exposed to wildland fire hazards in the county:
- Critical roads are also vulnerable to wildfire;
- Ridgway may be subject to significant settling of smoke during a wildfire event;

Windstorm

Past damages from windstorms have typically included blown down trees and power poles, and damage to roofs. Blown-down trees have fallen on structures and vehicles within the Town of Ridgway. Strong winds can also blow loose rocks off cliffs and steep slopes in the County, creating a rockfall hazard. The highest hazard in Ridgway is on Highway 550.

Critical Facility and Infrastructure

As part of the Multi-Hazard Mitigation Plan planning process, critical infrastructure and facilities were identified for the Town.

Critical Facilities

Critical Facilities are defined as facilities that provide a necessary service before, during, and after times of disaster. These generally include:

- & Carrier-Neutral Locations (CNL) for Broadband
- Emergency Operations Centers
- Emergency Medical Service Facilities
- ₱ Fire Station
- ₱ Fuel Station
- Governmental Buildings
- ♠ Grocery Stores
- A Law Enforcement Facilities
- ⇔ Schools
- ◆ 4-H Center
- ♠ Churches
- ♦ Youth Facilities
- ₱ Shelters/Evacuation Centers

Critical Infrastructure

Critical infrastructure is defined as assets that are essential to the functioning of a society and economy. These include:

- Communication Towers
- ☼ Dams, water treatment and distribution, water storage, water supply
- Electric power lines, sub-stations
- ₱ Fiber Optic
- ⊕ Generators
- Hydro power facilities
- ♠ Internet
- Propane Gas Facilities
- Sewer collection lines and wastewater treatment plants
- Telephone facilities
- Transportation routes

MITIGATION CAPABILITIES

The Town of Ridgway has limited response and recovery capabilities due to town size, population, location from major municipalities where mutual aid is readily available, areas with limited access and limited emergency responder personnel, geographical and topographical location. Further limitations in these capabilities are determined through annual plan reviews and exercises. The following details mitigation capabilities within the town structure.

County Emergency Management Program

In the absence of a designated emergency manager for the Town of Ridgway, the County Emergency Manager assumes emergency management jurisdiction. The County's Emergency Management program addresses planning efforts for the four phases of emergency management that include preparedness, mitigation, response and recovery. The County Emergency Manager is under the direction of the Ouray County Sheriff operationally and Ouray County Administrator administratively.

The Emergency Manager's program provides a structure for anticipating and dealing with emergency incidents and recognizes that disasters are recurring through the four phases of emergency management: preparedness, mitigation, response and recovery.

All Hazards Planning

Ouray County Multi-Agency Coordination Group

The Town of Ridgway participates in the Ouray County Multi-Agency Coordination Group. The Emergency Manager is responsible for establishing the Ouray County Multi-Agency Coordination Group. This is a multi-jurisdictional, multi-disciplinary planning and coordination group committed to the development and implementation of all-hazards planning for preparedness, prevention, response and recovery from emergencies and disasters. Participation is open to all local and county agencies, departments, special districts, and businesses within Ouray County and surrounding areas.

Ouray County Local Emergency Planning Committee (LEPC)

The Ridgway Volunteer Fire Department Chief is the Designated Emergency Response Authority (DERA) for the Town of Ridgway and a member of the LEPC. The LEPC is a committee appointed by the State Emergency Response Commission (SERC), as required by Emergency Planning and Community Right-to-Know Act of 1986 (EPCRA). It develops emergency plans for Local Emergency Planning Districts, collects material safety data sheet (MSDS) forms and chemical release reports. It also provides this information to the public. The LEPC is tasked with hazardous materials preparedness, response, related training and sits in a policy advisory position for the county.

The Ouray County Policy Group

The Ouray County Policy Group consists of county, municipal and other jurisdictional policy makers within Ouray County.

Regional Planning

West Region Multi-Agency Coordination Group (WRMAC Group)

To facilitate regional planning and mutual aid assistance, the Emergency Manager and Ouray County Sheriff participates in the WRMAC Group. The WRMAC Group is a six county all hazard planning region located in the western portion of the State of Colorado. It is comprised of Delta, Gunnison, Hinsdale, Montrose, Ouray and San Miguel Counties.

The WRMAC Group mission is to prepare Colorado's West Region communities to be resilient in the face of potential threats and hazards through coordination and collaboration. It is a multiagency, multi-disciplinary emergency planning and coordination group committed to improve all hazard preparedness and resiliency in the West Region, leading to fewer lives lost, reduced economic impacts in affected communities, improved response capabilities and faster recovery time.

West Region All Hazard Region (WAHR)

WAHR is a multiagency, multi-disciplinary emergency planning and coordination group committed to improve all hazard preparedness and resiliency in the West Region, leading to fewer lives lost, reduced economic impacts in affected communities, improved response capabilities and faster recovery time.

West Region EMS Trauma Council (WRETAC)

The mission of the WRETAC is to promote, foster and support cooperative organization of Emergency Medical and Trauma Services in the Western Region and State, utilizing data, communications, protocols and training to provide Quality Improvement.

West Region Health Care Coalition (WRHCC)

The mission of the WRHCC is providing collaborative planning and response to emergencies, in a multidisciplinary approach, and to preserve the medical infrastructure of the region.

West Region Emergency Preparedness and Response Team (WREPR)

Led by Mesa County Regional EPR team, the mission is to prepare Colorado's West Region communities to be resilient in the face of potential public health threats and hazards through coordination and collaboration. It is a multiagency, multi-disciplinary emergency planning and coordination group committed to improve all hazard preparedness and resiliency in the West Region.

West Region Wildfire Council

West Region Wildfire Council was established in 2007 as a collaborative effort to support interagency efforts to develop and implement plans to better mitigate the threat of catastrophic wildland fire to the communities and natural resources in the Colorado counties of Delta, Gunnison, Hinsdale, Montrose, Ouray and San Miguel.

Evacuation and Warning Systems

Emergency Notification System

The town utilizes an emergency phone notification system to provide 'general information' based alerts as well as geographically specific emergency notification to residents. These alerts can be sent to landline phones, cellular phones and email addresses if the end user has opted in for this service. Commuters and visitors to the county may also sign up for the system via a mobile application. Residents may self-register for emergency alerts on the Ouray County website: http://www.ouraycountyco.gov/272/Emergency-Management. In general, the Town has relied on the Ouray County Sheriff and/or Emergency Manager to deliver these messages.

Local Broadcast Media

The Town also utilizes the Emergency Alert System to broadcast warnings over local radio stations and National Oceanic and Atmospheric Administration (NOAA) towers (where available). The authority to initialize this utility, and the message contained, lies with the Emergency Manager and/or Sheriff only. Local media is also utilized whenever necessary but currently only publishes weekly.

Social Media and Email

The town utilizes the Town website, Facebook and Vertical Response (an email listserv)to inform, warn and prepare the public. The town general preparedness information alerts and incident updates are ongoing for this platform:

https://www.facebook.com/TownOfRidgway/ and https://www.colorado.gov/pacific/ridgway/news/stay-informed-sign-town-emails.

The authority to initialize this utility as a warning mechanism lies with an Incident Commander (IC), Ridgway Marshal, Fire Chief, the Emergency Manager, or the designated Town Public Information Officer (PIO) during an incident. To post preparedness information, contact the Town Manager or their designee.

Hazard and Critical Infrastructure Mapping

The County has a Geographic Information System (GIS) and Information Technology (IT) Department that can, upon request, provide mapping and database support. The Town of Ridgway also has a GIS database that can be accessed and utilized upon request.

CONCEPT OF OPERATIONS

This document is based on lessons learned and best practices from previous events concerning command and coordination. This includes both the immediate event and any effects to the surrounding area or communities. Each incident is unique and requires different prevention and response measures. Therefore, by adhering to the guidelines of NIMS and the National Response Framework (NRF), the town stands ready to meet these challenges.

Every town department or office may be required to respond to an emergency. If a department does not have a specific response role in a given emergency, that department may still be relied upon to support responding departments. The Town Manager has responsibility for the direction and control of town resources during an emergency situation that is either confined to the municipal capability, or has reached beyond the capabilities of a local jurisdiction.

Upon request, the Town's Emergency Operations Center (EOC) Manager or designee will activate and manage the Town of Ridgway's EOC. The EOC is the facility from which emergency response activities can be directed, coordinated and/or supported. The EOC structure is scalable, based on the magnitude of the situation. If a disaster exceeds Town resources, assistance will be requested from the private sector, county agencies, regional agencies, State of Colorado, and if required, federal agencies.

Incident Management Priorities

The Town of Ridgway's priorities for incident management are as follows:

- Save lives and protect the health and safety of the public, responders, and recovery workers;
- Protect and restore critical infrastructure;
- When appropriate, conduct law enforcement investigations to resolve the incident, apprehend the perpetrators, and collect and preserve evidence for prosecution;
- Protect property and mitigate damages and impacts to individuals, communities and the environment;
- Facilitate recovery for individuals, families, businesses, government and the environment;
- ⊗ Sound management of costs and expenses incurred for any incident.

The Town of Ridgway has resources and expertise available to assist with incident related problems. The town may modify normal operations and redirect resources in order to save lives, relieve human suffering, sustain survivors, protect property and assist in re-establishing essential services. Life-saving and life-protecting response activities have precedence over other emergency response activities.

Private, faith based, and volunteer organizations (i.e., American Red Cross, Salvation Army, Colorado Volunteer Organizations Active in Disasters), and others will provide basic necessity and life-sustaining relief, which is not normally available from government resources to individuals and families. Local and State governmental agencies will assist these organizations by providing information, guidance and coordination of the relief efforts.

The Mayor, in consultation with the Town Council if possible, may declare a disaster or emergency. If the Mayor is unavailable, the Mayor Pro Tem may sign a declaration of disaster or emergency. If the Mayor and the Mayor Pro Tem are unavailable, any member of the town council may sign a declaration of disaster or emergency. The decision to make a declaration may be based upon emergency needs created by the incident, and/or damage assessment findings indicating the damages are of sufficient

severity and magnitude to warrant assistance from the state. This authority is granted to a town, through a county, by the Colorado Disaster Act. Once the state receives a local emergency/disaster declaration, the state then may make a declaration under the Stafford Act to the President who may grant a major disaster declaration. This in turn, may make available specific federal support programs for a defined period. After the Town declaration is made, it must be ratified within seven (7) days by the full Town Council. The declaration must be renewed every seven (7) days, and should be left in place while emergency response measures are conducted. Local declarations should be discontinued or allowed to expire at the point emergency response work is completed. State or federal declarations may be left in place during recovery activities.

The Town Marshal, the local Fire Chief, and/or the Town Manager may directly call upon any Town Department available to assist in any emergency response. The Town Marshal may call upon resources under their control to include any agency or entity under agreement with their agency, as well as any mutual aid agency requested by the Town Marshal or Local Fire Chief. The Town Marshal may call upon the Sheriff to utilize resources under control of the Sheriff to include the Search and Rescue Team, and any agency or entity under agreement with the Sheriff, as well as any mutual aid agency requested by the Sheriff.

Local Coordination

The Town of Ridgway is responsible for large scale emergency response operations/coordination within the Town. Each of the Municipality and County Governments within Ouray County should establish both a Chain of Command and Continuity of Operations (COOP) sections for their respective functions as part of their Municipal/County Emergency Operations Plans.

All local governments and special districts within the Town of Ridgway are responsible for coordinating with one another and for providing mutual aid within their capabilities and usually according to the established written Mutual Aid Agreements. If necessary, normal working operations may be suspended or redirected during an incident in order to support emergency response and control throughout the Town.

Based on the assessment of emergency conditions by the designated Incident Commander(s), the Town Council (and/or County leadership) will be notified and advised of the situation and the need to report to the Town or County EOC.

Policy Group

Designated Policy Group members with responsibility over an incident will be assembled as needed to evaluate policy level decisions on how best to manage the incident to best serve the Town, approval of incident expenditures and for formal declaration of a disaster. The Policy Group consists of the Ridgway Town Council, designated leadership of the Town, special district, the Town Manager, the Town Marshal, Fire Chief or his/her designee, and other officials as needed. This group may be asked to collaborate with Ouray County, City of Ouray, or Regional Policy Groups or a mixture of any or all.

The group may be called upon to discuss formal declaration of local or town emergencies or disasters, discuss and or approval and commitment of Town resources and funds for disaster or emergency purposes, discuss delegations of authority and/or fund expenditure, cost share agreements between involved jurisdiction, formulation of directives to municipal departments and personnel regarding

changes in normal duties/work schedules and discussion of Continuity of Operation Plans. Other possible decisions involving issuance of official orders regarding population protection or temporary social restrictions, such as evacuation orders, establishment of curfews and enactment of price controls may need to be discussed and coordinated by this group.

STAGES OF EMERGENCY MANAGEMENT

Emergency operations involve much more than merely responding to an incident when it occurs. Regardless of the type of hazard, there are four stages in the emergency management process: mitigation, preparedness, response, and recovery.

Mitigation

FEMA.gov defines mitigation as:

Mitigation is the effort to reduce loss of life and property by lessening the impact of disasters. In order for mitigation to be effective we need to take action now—before the next disaster—to reduce human and financial consequences later (analyzing risk, reducing risk, and insuring against risk). It is important to know that disasters can happen at anytime and anyplace and if we are not prepared, consequences can be fatal.

Effective mitigation requires that we all understand local risks, address the hard choices, and invest in long-term community well-being. Without mitigation actions, we jeopardize our safety, financial security and self-reliance.

- Disasters can happen at anytime and anyplace; their human and financial consequences are hard to predict.
- The number of disasters each year is increasing but only 50% of events trigger Federal assistance.
- FEMA's mitigation programs help reduce the impact of events—and our dependence on taxpayers and the Treasury for disaster relief.

FEMA's Federal Insurance and Mitigation Administration (FIMA) manages the National Flood Insurance Program (NFIP) and implements a variety of programs authorized by Congress to reduce losses that may result from natural disasters. Effective mitigation efforts can break the cycle of disaster damage, reconstruction, and repeated damage. FEMA's mitigation and insurance efforts are organized into three primary activities that help states, tribes, territories and localities achieve the highest level of mitigation: Risk Analysis, Risk Reduction, and Risk Insurance. Through these activities and FEMA's day-to-day work across the country, communities are able to make better mitigation decisions before, during, and after disasters.

Effective mitigation requires that we all understand local risks, address the hard choices, and invest in long-term community well-being. Without mitigation actions, we jeopardize our safety, financial security and self-reliance.

Mitigation involves the actions taken prior to an incident that reduce the chance of occurrence or the effects of a disaster. This stage includes flood plain management, public education campaigns, building and fire codes, defensible space programs for residential buildings, and preventative health care.

Prevention

Prevention means actions taken to avoid an incident or to intervene to stop an incident from occurring. Prevention involves actions to protect lives and property. It involves applying "Prevention" Activities to avoid an incident or to stop an emergency from occurring. Explanatory Material: Activities, tasks,

programs, and systems intended to protect lives and property. Involves applying intelligence and other information to a range of activities that may include such countermeasures as:

- Deterrence operations
- Heightened inspections
- Improved surveillance
- B Disease prevention among people, domestic animals, and wildlife.

Examples of prevention activities include:

- ♥ Collect, analyze and apply intelligence and other information
- ® Conduct investigations to determine the full nature and source of the threat and to implement countermeasures such as inspections, surveillance, security and infrastructure protection
- & Conduct tactical operations to interdict, preempt or disrupt illegal activity; and to apprehend and prosecute the perpetrators
- Conduct public health surveillance and testing procedures, immunizations and isolation or quarantine of individuals for biological and agricultural threats
- ☼ Deter, detect, deny access or entry, defeat and take decisive action to eliminate threats
- & Conduct code enforcement, inspections and behavior modification to reduce risk
- Analyze threats created by natural hazards and develop action plans to reduce the threat to citizens and property

Preparedness

Preparedness involves the planning necessary to ensure that the effects of a disaster or an emergency will be minimized, and to assist local jurisdictions in developing appropriate response capabilities needed in the event of an emergency. To respond properly, a jurisdiction must have a plan for response, trained personnel to respond, and necessary resources with which to respond. Emphasis is on emergency planning, training, exercises and public awareness information sharing and programs. Examples of preparedness activities include:

- Development of plans and procedures, training and exercising
- Pre-establishment of incident command posts, mobilization centers, staging areas and other facilities
- Evacuation and protective sheltering
- ₱ Implementation of structural and non-structural mitigation measures
- Private sector implementation of business and continuity of operations plans
- Provision of mitigation activities which are a critical foundation across the incident management spectrum from prevention through response and recovery. Examples of key mitigation activities include the following:
 - Ongoing public education and outreach activities designed to modify behavior to reduce loss of life and destruction of property
 - Structural retrofitting to deter or lessen the impact of incidents and reduce loss of life, destruction of property and impact on the environment

- Code enforcement through such activities as zoning regulation, land management and building and fire code inspection
- Flood insurance and the buy-out of properties subjected to frequent flooding

Response

The response stage covers the period during and immediately following a disaster. During this phase, jurisdictions provide emergency assistance to victims of the event and try to reduce the likelihood of further damage. The local fire district, law enforcement agencies, search and rescue, emergency medical service (EMS) units and Public Works crews are the primary responders. Response activities can be categorized into Initial or Extended Response.

Initial Response Activity

The initial response activities are primarily performed at the field response level. Emphasis is placed on minimizing the effects of the emergency or disaster. Examples of initial response activities include:

- Establishing Incident/Unified Command
- 2. Developing and implementing incident Action Plans, as needed
- 3. Documenting/Discussion of situation status
- 4. Assessing need for mutual aid assistance
- 5. Coordinating with state and federal agencies.
- 6. Staging of Resources
- 7. Check-in of Resources
- 8. A system to tracking resource on-scene
- 9. Briefing of Town management and other key officials and/or employees on the situation
- 10. Dissemination of warnings, emergency public information, and instructions to citizens
- 11. Conducting evacuations and/or rescue operations
- 12. Restricting and/or redirecting movement of traffic/people
- 13. Caring for displaced persons and treating the injured
- 14. Conducting initial damage assessments and surveys

Extended Response Activity

Extended response activities are primarily conducted in the field and at the Emergency Operations Center (EOC). Extended emergency operations primarily involve the coordination and management of personnel and resources to mitigate an emergency and facilitate the transition to recovery operations. Examples of extended response activities include:

- 1. Preparing detailed damage assessments
- 2. Preparing public information
- 3. Operating mass care facilities
- 4. Conducting coroner operations
- 5. Procuring required resources to sustain operations
- 6. Continue documenting situation status
- 7. Protecting, controlling, and allocating resources

- 8. Restoring vital utility services
- 9. Documenting expenditures
- 10. Developing and implementing Action Plans for extended operations
- 11. Dissemination of emergency public information
- 12. Declaring a local emergency
- 13. Requesting a gubernatorial and federal declaration, if required
- 14. Allocate Resources
- 15. Inter/multi-agency coordination

Recovery

Recovery is both short and long-term, and continues until all systems return to normal or near-normal operation. Short-term recovery restores vital life-support systems to minimum operating standards. Long-term recovery may go on for months—even years—until the entire disaster area returns to its previous condition or undergoes improvement with new features that are less disaster-prone. This will involve damage assessments, plan revisions, and actions initiated to mitigate future emergencies or disasters by reducing or eliminating their probability of recurring, among other things. Examples of recovery activities include:

- 1. Restoring utilities
- 2. Applying for state and federal assistance programs
- 3. Providing public assistance information for disaster assistance
- 4. Conducting hazard mitigation analyses
- 5. Identifying residual hazards
- Determining and recovering costs associated with response and recovery

Damage Assessment

Under federal disaster assistance programs, documentation must be obtained regarding damage sustained to:

- 1. Roads, bridges and culverts
- 2. Water control facilities
- 3. Public buildings and related equipment
- 4. Public utilities
- 5. Facilities
- 6. All recreational and park facilities
- 7. Educational institutions

EMERGENCY PURCHASING

During a declared disaster or emergency, emergency purchases, which by their nature or circumstances do not lend themselves to a competitive selection process, are exempt from the Town's competitive bid selection process. This will be outlined in the Town of Ridgway Disaster Policies Annex, which is not yet completed. However, emergency procurement in general must be at least as stringent as the state and, in turn, federal policies in order to remain eligible for reimbursements, which will be outlined in the Town of Ridgway Finance and Logistics Annex, which is not yet completed.

NIMS AND ICS

The National Incident Management System (NIMS) is a comprehensive system that is designed to improve local response operations through the use of the Incident Command System (ICS) and the application of standardized procedures and preparedness measures. ICS is the combination of facilities, equipment, personnel, procedures, and communications operating within a common organizational structure, with command responsibility for the management of resources to effectively accomplish identified incident objectives.

While most incidents are generally handled on a daily basis by a single jurisdiction at the local level, there are important instances in which successful domestic incident management operations depend on the involvement of multiple jurisdictions, functional agencies and specific emergency responder disciplines. These instances require effective and efficient coordination across this broad spectrum of organizations and activities.

NIMS is the adopted organizational structure for both planning and managing emergency response and recovery operations in Town of Ridgway Employees' NIMS required trainings:

Incident	ent		
Type(s)	Core Courses	Additional Courses	
	• ICS-100	Position-specific ICS courses (based on individual	
	• ICS-200	assignment or expected assignment)	
	• ICS-300	E/L-947 Emergency Operations Center (EOC) – Incident	
1,2	• ICS-400	Management Team (IMT) Interface Course	
	• IS-700	Training based on jurisdiction risk and/or specific interest	
	• IS-800	(see Appendix A for sources of Federal Training)	
	G-191 (ICS/EOC Interface)		
	• ICS-100	Position-specific ICS courses (based on individual	
	• ICS-200	assignment or expected assignment)	
3	• ICS-300	• G-191	
J	• ICS-400	• E/L-947	
	• IS-700	Training based on jurisdiction risk and/or specific interest	
	• IS-800	(see Appendix A for sources of Federal training)	
	• ICS-100	Position-specific ICS courses (based on individual	
4	• ICS-200	assignment or expected assignment	
•	• IS-700	Training based on jurisdiction risk and/or specific interest	
		(see Appendix A for sources of Federal training)	
	• ICS-100	Position-specific ICS courses (based on individual	
5	• IS-700	assignment or expected assignment	
		Training based on jurisdiction risk and/or specific interest	
		(see Appendix A for sources of Federal training)	

ICS Field Operations Training Needs

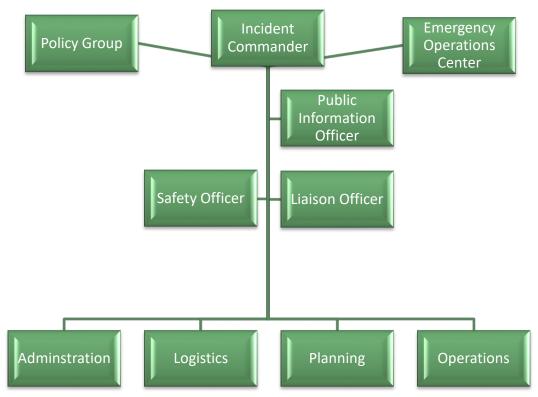
Source: National Incident Management System: Training Program September 2011 by: U,S, Department of Homeland Security

In larger incidents, the ICS structure may be extended and supported by activation of the Town of Ridgway's and/or Ouray County's Emergency Operations Center (EOC). The EOC will be staffed to serve as the coordination point for supplemental resources, intergovernmental assistance, as well as some long-term planning and recovery activities. ICS principles are nationally accepted for addressing all

types of hazards and for integrating multiple agencies, jurisdictions and disciplines into a coordinated relief effort.

For the purposes of this plan, it is assumed and expected that all town personnel, emergency response agencies and support organizations in the Town of Ridgway have completed the required NIMS courses. It is further assumed and expected that the various levels of management in each agency and organization has completed the level of ICS training appropriate to their respective rank or function. The Town of Ridgway has and will continue to support NIMS compliance programs, by assisting agencies in acquiring appropriate NIMS trainings and exercise/training evaluations. Ouray County Emergency Management can assist with training upon request.

Below is a basic ICS chart in which its positions should be followed during incidents in the Town of Ridgway. This chart can expand to meet the changing size and complexity of an incident as needed:



EMERGENCY SUPPORT FUNCTIONS

The following is a summary of the Emergency Support Functions (ESF) as identified in the National Incident Management System and utilized the State Division of Homeland Security and Emergency Management. Below is a chart of ESF lead, ESF support and ESF titles (Support agencies and departments are not all inclusive):

TOWN	OF RII	GWA	Y EM	ERGEN	ICY SI	JPPORT FU	NCTION	MATRIX							
			LIVI	LINGLI		JI I OKI I O									
Department or Agency: 1. This chart shows the responsibilities of Town of Ridgway Agencies or Department in a Town of Ridgway Emergency or Disaster 1. Responsibilities can be delegated 2. Many Department hold multiple ESF responsibilities due to the size and lack of resources in the Town of Ridgway	ESF #1 – Transportation	ESF #2 – Communications and Alerting	ESF #3 – Public Works and Engineering	ESF #4 – Firefighting	ESF #5 – Emergency Management	ESF #6 – Mass Care, Emergency Assistance, Housing, and Human Services	ESF #7 – Logistics Management and Resource Support	ESF #8 – Public Health and Medical Services	ESF #9 – Search and Rescue	ESF #10 – Oil and Hazardous Materials Response	ESF #11 – Agriculture and Natural Resources	ESF #12 – Energy	ESF #13 – Public Safety and Security	ESF #14 – Long-Term Community Recovery	ESF #15 – External Affairs and Public Information
Town Council		S	S	S	S	S	S	S	S	S	S	S	S	S	S
Town Manager (Also PIO)	S	S	S	S	S	L	S	L	S	S	L	S	S	S	L
Administrative Staff and Town Clerk	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S
Town Attorney	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S
Building Inspector/Code Enforcement	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S
Community Development Coordinator or Town Planner	S	S	S	S	S	S	S	S	S	S	S	S	S	L	S
Town Marshal		L	S	L	L	S	L	S	L	L	S	S	L	S	S
Public Works Administrator			L		S	S	S	S	S			L	S	S	
	own D		_			pon Reques	1								
Amateur Radio Emergency Services (ARES)	S	S	S	S	S	S	S	S	S	S	S	S	S	S	S
Colorado Department Agriculture											L			S	
CSU Extension											S			S	
Ouray County Assessor					S						S			L	
Ouray County Coroner					S	S	S	S	S				S	S	
Ouray County Emergency Management		L	S	S	L	S	L	S	S	S	S	S	S	S	S
Fire Districts/Agencies/Departments		S	S	L	S		S	S	S	L			S	S	S
Emergency Medical Services (EMS)		S		S	S	S	S	S	S	S			S	S	
Montrose County Regional Dispatch		L	S	S	S				S	S			S		
Montrose Memorial Hospital						S		S							
Other Law Enforcement Agencies		S			S								L		
Ouray County Clergy Group		S			S	S	S							S	
Ouray County Public Health					S	S	S	L	S	S	L		S	S	S
Ouray County School Districts						S	S							S	S
Ouray County Social Services					S	L	S	S						S	
Public Utilities							S					S		S	
Private Business Sector					S	S	S				S	S	S	S	
Second Chance Humane Society						S									
State and Federal Agencies		S	S	S	S	S	S	S	S	S	S	S	S	S	S
Telluride Hazardous Response Team L= ESF LEAD DEPARTMENT/AGENCY				S	S			TING DE		L					

ESF #1 - Transportation

Support and assist municipal, county, private sector and voluntary organizations requiring transportation for an actual or potential Incident of Critical Significance. This group insures all roads and conduits into and out of an affected area remain open, and that the traffic allowed into those areas is coordinated in a manner that prevents bottlenecking and gridlock which would prevent needed emergency assistance reaching those areas that need it.

ESF #2 - Communications and Alerting

Ensures the provision of communications and alerting support to municipal, County, private-sector response efforts during a large-scale incident. ESF #2 is responsible for the issuance of warning information regarding impending hazards, as well as the maintenance of warning networks which might be used by the Town in an emergency.

ESF #3 - Public Works and Engineering

Coordinates and organizes the capabilities and resources of the municipal and county governments to protect critical roadway and building infrastructure, provide technical assistance, engineering expertise, construction management, debris removal and other support to prevent, prepare for, respond to, and/or recover from a large-scale incident.

ESF #4 - Firefighting

Enable the detection and suppression of wildland and urban fires resulting from a large-scale incident.

ESF #5 - Emergency Management

Responsible for supporting overall activities of the Town Government for Town incident management as well as assistance to support municipal overall activities as requested to include disaster intelligence, providing situational awareness, public information and damage assessment.

ESF #6 - Mass Care, Emergency Assistance, Housing, and Human Services

Supports Countywide, municipal and non-governmental organization efforts to address non-medical mass care, housing and human services needs of individuals and/or families impacted by a large-scale incident.

ESF #7 - Logistics Management and Resource Support

Supports volunteer services, County agencies, and municipal governments tracking, providing, and/or requiring resource support before, during and after a large-scale incident. This group is responsible for the acquisition of all types of resources that are identified following a disaster.

ESF #8 - Public Health and Medical Services

Provide the mechanism for coordinated Town assistance to supplement municipal resources in response to public health and medical care needs (to include veterinary and/or animal health issues when

appropriate) for potential or actual large-scale incidents and/or during a developing potential health and medical situation.

ESF #9 - Search and Rescue

This group coordinates local search and rescue operations.

ESF #10 - Oil and Hazardous Materials Response

Coordinate Town support in response to an actual or potential discharge and/or uncontrolled release of oil or hazardous materials incidents

ESF #11 - Agriculture and Natural Resources

Supports Town and authorities and other agency efforts to address: control and eradication of an outbreak of a highly contagious or economically devastating animal/zoonotic disease; assurance of food safety and food security and; protection of natural and cultural resources and historic properties.

ESF #12 - Energy

This group is concerned with the restoration of the utility (electrical and gas) infrastructure following a disaster, as well as the provision of temporary emergency power capabilities to critical facilities until such time as a permanent restoration is accomplished.

ESF #13 - Public Safety and Security

Integrates Town public safety and security capabilities and resources to support the full range of incident management activities associated with potential or actual incidents of a large-scale Traffic control, security control, evacuation and prisoner management are examples.

ESF #14 - Long-Term Community Recovery

Provides a framework for Town Government support to municipal governments, nongovernmental organizations, and the private sector designed to enable community recovery from the long-term consequences of a large-scale incident. This group is responsible for managing the influx of donated goods into the Town following a disaster and provides the interface with the state/federal National Donations Management System. In addition, this group coordinates the use of persons and organizations who volunteer their services following a disaster.

ESF #15 - External Affairs and Public Information

Ensures that sufficient Town assets are deployed to the field during a potential or actual large-scale incident to provide accurate, coordinated, and timely information to affected audiences, including governments, media, the private sector and the public. This group is the mechanism through which state and local government provides disaster relief assistance to victims in the affected area(s), including the Individual and Family Grant program, the Small Business Administration's loan programs, the administration of unemployment compensation, and various other disaster relief programs available for both Presidentially-declared and non-Presidentially declared disasters.

TOWN OF RIDGWAY EMERGENCY OPERATIONS CENTER (EOC)

The Town of Ridgway Emergency Operations Center (EOC) is located at the Ridgway Town Hall, 201 N Railroad St., Ridgway CO 81432. The purpose of the EOC is to bring together all ESF and essential functions during a prolonged disaster or emergency to a location cohesive to interoperability and communication to promote better documentation, collaboration and resource mobilization for supporting the incident in the field. The EOC is a location designed to support the incident in the field by providing key personnel, Policy Group, Finance, GIS, ESF's and other stakeholders and partners a location to support Incident Commands mission. The Town of Ridgway EOC will be managed by the designated Emergency Operations Center Manager and will be kept in a state of readiness in preparation for activation. Upon activation of the EOC all resource requests to support the incident or related needs are to be filled through the EOC Manager or designee and to be recorded, documented and approved by the financial stakeholder before a request is fulfilled.

The Emergency Operations Center can be activated at any level based on several factors:

- Size or expansion of incident
- Multiple jurisdiction response or multiple Mutual Aid requests.
- ® Request of support for statewide or neighboring incident.
- Incident of increasing complexity.
- Threat or hazard risk to lives or property.

The Emergency Operations Center can be activated at the request of:

- Incident Commander (IC) of any incident
- Town Manager
- Emergency Manager
- Town Marshal

The Emergency Operations Center can be activated at several levels. Not all activations require the response from every ESF or function of the EOC:

EOC Activation Level	Activation Scope	Activation Example					
Level 1	Full activation of the EOC. All ICS EOC support positions and ESFs report to the EOC.	Major natural or manmade event - All departments assisting in response. Citizens in need of assistance and/or sheltering. Recovery may be long term.					
Level 2	Partial activation of the EOC, only requested ICS EOC support positions and ESFs report to the EOC.	For short term operations involving limited agencies, such as Public Works, Fire and Police.					
Level 3	Emergency Management staff and ICS EOC support positions as needed, monitoring potential hazard development when there is advance notice and/or a planned event.	Center is open; gaining situational awareness and monitoring the event(s). Conference calls may be occurring with Emergency Management and/or other Town agencies.					
Level 4	Activation is virtual	Gaining situational awareness and monitoring the event(s).					

Personnel and Staffing

Upon activation of the EOC, and depending on the incident type, the appropriate representatives with oversight of the incident should staff the EOC. In some situations, access to the EOC may be limited in order to maintain functional effectiveness. The EOC may serve as the Incident and/or Command Post in some instances. The following are the staffing patterns for the EOC which is subject to change for IC needs:

Level 4 Activation Staffing

No staff on site at EOC; Emergency Management monitoring virtually

Level 3 Activation Staffing

- Emergency Management
- ♠ Law Enforcement Representative(s)

Level 2 Activation Staffing

- Emergency Management (ESF 5)
- Logistics Section Chief (ESF 7)
- Public Information Officer (ESF 15)
- Operations Section Chief/Law Enforcement Representative(s) (ESF 13)
- Fire Operations Liaison (as needed) (ESF 4)
- Medical Operations Liaison (as needed) (ESF 8)

Level 1 Activation Staffing

- Emergency Management/ Planning Section Chief (ESF 5)
- ♠ Logistics Section Chief (ESF 7)
- Operations Section Chief/Law Enforcement Representative(s) (ESF 13)
- ⊕ Communications (ESF 2)
- ₱ Fire Operations Liaison (ESF 4)
- ♠ EMS Operations Liaison (ESF 8)
- Public Information Officer (ESF 15)
- Public Health (ESF 8)
- Mass Care (Red Cross and /or Social Services) (ESF 6)
- Public Works (County and State if applicable) (ESF 1)
- Financial Officer, Documentation (ESF 14)
- ⊕ EOC Deputy Manager (ESF 5)
- ♠ Appointed Officials (ESF 15)
- State and Federal officials (as required by statute or incident type) (ESF 15)
- Other considerations for EOC staffing representatives:
 - Subject matter experts and/or private sector representative

 Field Staff/Runner(s), whose primary purpose is to physically take pertinent information to different locations (i.e. field ICPs). This may be necessary due to congestion/technical problems on phones and radios, and/or sensitive information.

In most cases, the Unified Command Structure will be utilized for incidents within the Town of Ridgway. The command structure and communication plan are to be broadcast to all responding agencies as soon as possible after an event has started. The command structure may change during the event, as conditions warrant, with the change being broadcast to all involved agencies.

DISASTER OR EMERGENY DECLARATION

Initial Emergency Response

The Ridgway Town Council authorizes the Town Marshal, Fire Chief, Town Manager, or their designees, to act as needed in the pre-disaster declaration time frame until an official emergency declaration can be made by the Town Council.

The emergency authority of the Town Marshal, Fire Chief, Town Manager, or their designees consists of ordering and mobilizing resources, as well as requesting mutual aid and/or spending to respond to an emergency or disaster. The Town Marshal, Town Manager, or their designees will, as soon as practical, make full notification to the Town Council of such actions taken during the pre-disaster declaration period. All disasters in the town will be managed under the National Incident Management System and the Incident Command System.

Reason for Disaster Declaration

- ◆ To gain access to TABOR emergency reserves
- To qualify for certain types of federal and state disaster assistance
- To activate local and inter-jurisdictional emergency plans and mutual assistance agreements
- To support the enactment of temporary emergency restrictions or controls (e.g., curfews, price controls, etc.)

Declaration Process

Steps in the Declaration Process

- 1. Local government entities respond to incident and conduct Initial Damage Assessment
- 2. Implementation of Town EOP and activation of local resources
- Resolution by Affected Local Governments Declaring a Disaster
- 4. Notify County Emergency Manager of declaration
- 5. Request for State Assistance
- 6. Implementation of State EOP and activation of state Resources
- 7. Situation Reports from State to FEMA Region VIII
- 8. Joint (Federal-State-Local) Preliminary Damage Assessment (PDA)
- 9. Governor's Request for a Presidential Disaster Declaration
- 10. FEMA Region VIII Review and Recommendation
- 11. Decision by President whether or not to authorize Stafford Act Assistance

Authority to Declare a Disaster

The following individuals or their designees have the authority to declare a Town emergency as will be outlined in the Town of Ridgway Disaster Policies, which will be completed at a later date. Because of the nature and unpredictability of some disasters the need for a quorum of the board may not be possible; as a result any of the parties below can declare a disaster.

Mayor, in consultation with the Town Council

- Mayor Pro Tem in the absence of Mayor, in consultation with the rest of Town Council
- Another Town Council member if the Mayor and Mayor Pro Tem is not available, in consultation with the rest of Town Council

That declaration shall not be continued or renewed for a period in excess of seven days except by or with the consent of the Town Council. In all events, the Town Council shall make all reasonable efforts to meet a quorum of the Council within 48 hours of the initial declaration of emergency.

After twenty-four hours has elapsed from the initial declaration of emergency, the succession of authority to act for the Council is the same as above. The Mayor, Mayor Pro Tem (or any Council Member if Mayor or Mayor Pro Tem is unavailable) can act pending meeting of the Town Council.

Any order or proclamation declaring, continuing, or terminating a town emergency or disaster shall be filed promptly with the County Emergency Manager, who shall file promptly with the State of Colorado Office of Emergency Management.

ESSENTIAL SERVICES

The Town of Ridgway government will continue to provide essential services in order to protect the public health, safety and welfare during an emergency or disaster event.

During a declared emergency or disaster event, the Mayor, or the Mayor Pro Tem in the absence of the Mayor, or any Council Member in the absence of the Mayor and Mayor Pro Tem has emergency authority to act on behalf of the Town Council.

Responsibility Overview

It is important to remember that ALL responsibilities are just that. A listed responsibility does not mean that the Department Head, Appointed Officials or Elected Official has to physically do the task. They are just tasked to make sure the task gets done.

The key to all emergency tasks in any small region with limited resources is to ask for help and delegate!!

However, when thinking about the delegation process, it is crucial to remember the planning assumption:

"Incidents begin at the County or local government level (this includes special districts) and will remain the responsibility of the local government throughout the incident and through the recovery phase. Generally, local jurisdictions (up through the county) should not plan on the arrival of significant State resources ordered until 36 hours after the incident. Federal resources may not arrive until 48-72 hours after the incident."

The Town of Ridgway is responsible for the tasks until help is asked for and then arrives, and help will not start mobilizing until requested.

ESF Leads are the lead of an entire group of agencies/department.

Though there are a lot of tasks for an ESF Group, "The Lead" just needs to make sure it is delegated to the appropriate agencies/department and that it gets done. "The Lead" does not necessarily have to perform the task on their own.

Department Heads, Appointed Officials, and Elected Officials' Responsibilities

General Responsibilities

As members of the Town Emergency Operations Plan (EOP), all town employees are designated as disaster service workers during a declared emergency or disaster and may be required to perform certain emergency services at the direction of their supervisor.

All Town Department Heads, Appointed Officials and Elected Officials will be notified regarding emergency or disaster event issues that might impact their area of responsibility. Each department head and elected official shall work within the framework of this plan and supporting annexes and have the following general responsibilities:

- Be prepared to respond adequately to all emergency or disaster events;
- Be Ensure that employees within their department have their FEMA recommended training;

- Consider potential emergency or disaster events as related to his or her regular functions, particularly those functions essential in times of emergency or disaster;
- Design preparedness measures to permit a rapid and effective transition period following initial indication of a potential emergency or disaster event;
- Protect property, mitigate damages and facilitate recovery for individuals, communities, businesses, governments and the environment;
- Designate a member to represent their department during EOC activation and needed EOC support trainings. Designees must have the ability to direct Department resources, have departmental decision-making abilities and authority to allocate department funds as needed to support the incident;
- Any Town employee may be required to respond outside of normal work hours.

Essential Function Responsibilities

All Town Department Heads, Appointed Officials and Elected Officials shall ensure the 'continuity of essential functions within their departments', also known as a COOP Plan, in any emergency or disaster event by providing for:

- Succession Planning of their office and keeping on file an Emergency Delegation of Authority in accordance with applicable law;
- Safekeeping of essential resources, facilities and records;
- Establishment of emergency operating capabilities;
- Plan for the use of essential emergency resources as well as alternative resources that may be used to meet essential demands during and following an emergency or disaster event;
- Participate in activities to continually assess the importance of various facilities and resources to essential community needs; integrate preparedness and response strategies and procedures as needed.

INFORMATION COLLECTION, ANALYSIS AND DISSEMINATION

During an emergency, a well-defined, operational information collection capability is essential. Information collection provides situational awareness to leadership and promotes informed decision making. Accordingly, the Town will develop a process to collect, analyze, and disseminate information during an emergency to both internal and external response partners as well as the public.

Information Collection

Information will be collected from a variety of sources. Per ICS, the Planning Section at each operational location will be charged with collecting information. The following lists a few examples of potential sources of operational information:

- On-scene responders
- o ICS 214- Activity Logs
- o Town or County departments
- Public agencies and non-governmental organization partners
- o Television, radio, and print media
- Social media
- o Victims of the emergency or the general public
- Subject matter experts

Analyze Information

After information has been collected, it must be analyzed to determine its operational relevance. Emergency management personnel (or Planning Section personnel, if the EOC is activated) will analyze information that is received and prepare intelligence reports for leadership.

Media Monitoring and Rumor Control

During an emergency, the potential for dissemination of false or misleading information is high. This can lead to operational difficulties for responders and confusion among the public. Misleading information can be produced from several sources including television, radio, print, and especially, social media. Accordingly, the Town will establish a media monitoring and rumor control element in its Joint Information Center (JIC) (if activated) or EOC.

Media monitoring will be conducted in close coordination with the Town's public information partners such as the City of Ouray, County or Ouray or Regional Partners.

Dissemination

Message dissemination is categorized into internal messaging and public messaging. Internal messaging refers to messages crafted for responders and partners, while public messaging refers to messages crafted for public dissemination.

Internal Messaging

Public information representatives in the JIC (if activated) or EOC will assist in conveying information as necessary to the Policy Group. Additionally, the Planning Section will maintain and update an Incident

Action Plan (IAP), which will contain critical information and intelligence updates for responders and partners.

Other methods of internal information dissemination include Town-wide emails and WENS messages.

Public Messaging

Various methods of public information dissemination are available. The decision to use a particular medium will be based on the urgency of information and the intended audience. Some methods of distribution include:

- Press releases
- Press conferences
- Website updates
- Email updates
- o Print or radio
- Social media updates
- o WENS and Code Red

To ensure one consistent and accurate voice, all public information releases will be coordinated through the JIC.

Public Information and Warning

The Town of Ridgway will follow the concepts of Operations within the Ouray County Public Information and Warning Plan until the City can develop one of its own. The purpose of this plan is to set forth the warning procedures and capabilities to be employed in the event of a large-scale emergency in Ouray County. This plan is developed as an integral part of the Ouray County Emergency Preparedness Plan; however, it is also designated to stand alone as Ouray County's Warning Plan. This plan is annexed as Annex A.

ADMINISTRATION, FINANCE AND LOGISTICS

The town will develop a Disaster Finance Plan which will outline:

Administration

- Authorities and policies for reassignment of employees from normal to emergency duties
- Summary of policies for Worker's Comp
- Summary of policies for Insurance
- Summary of process for time keeping
- Summary of process for records retention
- Summary of policies and process for use of volunteers

Finance

- Authorities and policies for disaster spending, procurement and contracting
- Summary of process for emergency procurement and spending
- Summary of process for emergency contracting
- Summary of process for contracting land use agreements
- Summary of process for tracking disaster costs
- Summary of process for establishing burn rates
- Summary of process for disaster reimbursement
- Summary of process for financial record retention
- Reference to Finance Management Plan

Logistics

- Authorities and policies for Mutual-aid or Regional-aid agreements
- Summary of identification of Resource Gaps based on defined Threats/ Hazards (Capability Assessment Gap Analysis)
- Summary of Mutual-aid Agreement procedures, processes and review
- Summary of processes for Resource Ordering, tracking, demobilization to include local, state and private sectors
- Summary of process for identifying specialized resources
- Reference to Resource Management Plan

DESIGNATED ROLES AND RESPONSIBILITIES

All offices of elected officials, departments, agencies and organizations with responsibilities identified in this section of the plan are responsible for developing internal procedures and Standard Operating Plans (SOP's) for carrying out these roles and responsibilities and for the development of Continuity of Operations (COOP) Plans for their department or agency. Each department has been assigned a section to report to within ICS/ESF when directives are received. Reporting sections for each department are below the title and in parentheses

Town of Ridgway Town Council

- 1. Approval and commitment of Town of Ridgway resources and funds for disaster or emergency purposes;
- 2. Formal declaration of a Town emergency or disaster to the Ouray County Emergency Manager. Emergency Manager will submit to Governor's Office for the declaration of a state of emergency in the Town of Ridgway for the purposes of obtaining state and/or federal assistance;
- 3. Approval of directives to Town departments and personnel regarding changes in normal duties/work schedules, temporary reassignments, and employment of temporary workers, as needed (implemented by Town Manager);
- Development and maintenance of Continuity of Government/Continuity of Operation Plans;
- 5. Issuance of official orders or proclamations regarding population protection or temporary social restrictions, such as evacuation orders, enactment of price controls, or establishment of curfew;
- 6. Issuance of formal requests to the Governor's Office (through Colorado DEM) for the declaration of a state emergency for the purposes of obtaining state and/or federal assistance;
- 7. Consider Access and Functional Needs (AFN) issues so that planning, response and recovery efforts support the needs of people with disabilities;
- 8. In the case of displacement from Town Hall, the Ridgway Town Council will meet at a posted designated location within the Town of Ridgway (if possible) for regular meetings and at the designated policy group post for emergency meetings.

Town of Ridgway Manager

(ESF #6, #8, #11, #15, Leads; and PIO)

- 1. Coordination, commitment and direction of Town of Ridgway government activities in support of emergency or disaster relief efforts;
- Issuance of directives to Town departments and personnel regarding changes in normal duties/work schedules, temporary reassignments, and employment of temporary workers, as needed;
- 3. Intergovernmental liaison and initiation of formal requests for outside assistance from other local jurisdictions;
- 4. Provide personnel for structure and facility inspections to determine safety of individual structures (businesses, residences and public buildings) and to identify needed repairs or to implement condemnation procedures when necessary;
- 5. Coordination of resources to support the Incident Commanders' requirements;
- 6. Activation and management of the Town of Ridgway Emergency Operations Center (EOC);

- Emergency situation assessment and recommendations to the Town Council concerning the need for local disaster declarations, travel restrictions, curfews or other temporary social restrictions;
- 8. Preparation of situation and damage assessment reports;
- 9. Establishing communications with Ouray County Emergency Management for purposes of providing situation reports and forwarding requests for state assistance;
- Obtaining technical support for; resource management, damage assessment, intergovernmental coordination, disaster recovery, hazard mitigation and other emergency management functions, as needed;
- 11. Approval of Town resources and funds for disaster or emergency purposes as authorized by the Town Council;
- 12. Provide assistance to the Town Marshal, Fire Chief, Incident Commander, and the Town Council as needed;
- 13. Plan maintenance, training and exercises;
- 14. Maintenance of departmental ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System;
- 15. Participation on Town Damage Assessment Team at EOC and on local/state field damage survey teams, (primarily for Town owned facilities), as needed;
- 16. Facilitate restoration of Town public facilities, services and utilities. Assist with Emergency Operations as needed;
- 17. Maintain ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System;
- 18. Restoration of public facilities and buildings to normal use;
- 19. Support and coordination of utilizing Town facilities and other buildings as emergency shelters;
- 20. Work with County Public Health for the following responsibilities:
 - o In coordination with Incident Command, coordination with outside health and medical resources providing assistance to the Town, in cooperation with partner agencies;
 - Assistance to ICP/EOC staff in assessing overall health and medical resource needs during response and recovery operations and maintenance of situation status information within the ICP/EOC;
 - Provision of environmental health services and technical support, including the identification of chemical hazards, sources of contamination, or unsanitary conditions that present health hazards to the general public;
 - Identify biological and chemical hazards and mitigation of same in a joint effort with the
 Designated Emergency Response Authority (D.E.R.A.) or other appropriate resource;
 - Assist the Town Marshal and EMS in identifying homebound and/or special needs residents in the case of population evacuation;
 - Maintenance of departmental ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System;

- Provide immunizations as appropriate and necessary as determined by County Health Department;
- Conduct public health surveillance and testing procedures as needed;
- 21. Work with County Social Services for the following responsibilities:
 - Assist the American Red Cross, Salvation Army and other volunteer organizations in the provision of emergency shelters, temporary housing and other assistance to displaced citizens;
 - Assist in the coordination of overall efforts of volunteer organizations and other volunteers;
 - In coordination with Incident Command, management of resources of emergent or spontaneous volunteers (i.e., match available resources with individual needs);
 - Administration of Individual and Family Grant Program in presidentially declared disasters in the Town;
 - Responsible for sheltering displaced families;
 - Responsible for reuniting displaced families;
 - Provision of resources for stress counseling/crisis counseling for disaster victims and disaster relief workers, as needed;
- 22. Development and maintenance of Continuity of Government and Continuity of Operations plans;
- 23. Consider Access and Functional Needs (AFN) issues so that planning, response and recovery efforts support the needs of people with disabilities;
- 24. Develops standard operating procedures (SOP) for Emergency Operations Center (EOC).

Town Manager's Responsibilities as Public Information Officer

- 1. Assist with media or other public communications;
- 2. Serve as the public information officer (PIO);
- 3. Attend training every two years for the PIO position as SOPs are continually changing;
- 4. Maintain a list of Press Contacts (including local, state, and national).

Town Manager's Responsibilities as ESF #6 Lead

(As outlined by NRF)

- 1. Mass Care: Includes sheltering, feeding operations, emergency first aid, bulk distribution of emergency items, and collecting and providing information on victims to family members;
- 2. Emergency Assistance: Assistance required by individuals, families, and their communities to ensure that immediate needs beyond the scope of the traditional "mass care" services provided at the local level are addressed. These services include: support to evacuations (including registration and tracking of evacuees); reunification of families; provision of aid and services to special needs populations; evacuation, sheltering, and other emergency services for household pets and services animals; support to specialized shelters; support to medical shelters; nonconventional shelter management; coordination of donated goods and services; and coordination of voluntary agency assistance;

- 3. Housing: Includes housing options such as rental assistance, repair, loan assistance, replacement, factory-built housing, semi-permanent and permanent construction, referrals, identification and provision of accessible housing, and access to other sources of housing assistance. This assistance is guided by the National Disaster Housing Strategy;
- 4. Human Services: Includes the implementation of disaster assistance programs to help disaster victims recover their non-housing losses, including programs to replace destroyed personal property, and help to obtain disaster loans, food stamps, crisis counseling, disaster unemployment, disaster legal services, support and services for special needs populations, and other Federal and State benefits;
- 5. Providing nutrition assistance: Includes working with State agencies to determine nutrition assistance needs, obtain appropriate food supplies, arrange for delivery of the supplies, and authorize the Disaster Food Stamp Program. These efforts are coordinated by the Department of Agriculture (USDA), Food and Nutrition Service (FNS).

Town Manager's Responsibilities as ESF #8 Lead

(As outlined by FEMA.gov)

- In collaboration with County Public Health and Emergency Management, mobilizes and deploys ESF #8 personnel to support national or regional teams to assess public health and medical needs, including the needs of at-risk population groups, such as language assistance services for limited English-proficient individuals and accommodations and services for individuals with disabilities. This function includes the assessment of the health care system/facility infrastructure;
- In coordination with County Public Health and supporting departments and agencies, enhances
 existing surveillance systems to monitor the health of the general and medical needs
 population;
- 3. Overseeing immediate medical response capabilities are provided from ESF #8 supporting organizations;
- 4. In collaboration with County Public Health and Emergency Management, in addition to requesting assets from the Strategic National Stockpile (SNS), ESF #8 may request CDPHE to provide medical equipment, durable medical equipment, and supplies, including medical, diagnostic, and radiation-detecting devices, pharmaceuticals, and biologic products in support of immediate medical response operations and for restocking health care facilities in an area affected by a major disaster or emergency;
- 5. Utilizing Emergency Medical Services, transport seriously ill (seriously ill describes persons whose illness or injury is of such severity that there is cause for immediate concern, but there is not imminent danger to life) or injured patients, and medical needs populations from casualty collection points in the impacted area to designated reception facilities;
- 6. Coordinates the local and state response in support of emergency triage and prehospital treatment, patient tracking, and distribution;

- 7. In the event of a reportable disease case(s) being linked to a blood/blood product transfusion, or organ or tissue transplant, the local health department will notify CDPHE, who will notify the Centers for Disease Control and Prevention (CDC);
- 8. In coordination with ESF #11, may request CDPHE components to ensure the health, safety, and security of food-producing animals, animal feed, and therapeutics;
- 9. May request assistance from Regional EPR Staff and/or CDPHE offices and other ESF #8 partner organizations in assessing public health, medical, and veterinary medical effects resulting from all hazards. Such tasks may include assessing exposures on the general population and on high-risk population groups; conducting field investigations, including collection and analysis of relevant samples; providing advice on protective actions related to direct human and animal exposures, and on indirect exposure through contaminated food, drugs, water supply, and other media; and providing technical assistance and consultation on medical treatment, screening, and decontamination of injured or contaminated individuals;
- 10. May request assistance from other ESF #8 partner organizations in assessing mental health and substance abuse needs, including emotional, psychological, psychological first aid, behavioral, or cognitive limitations requiring assistance or supervision; providing disaster mental health training materials for workers; providing liaison with assessment, training, and program development activities undertaken by local mental health and substance abuse officials; and providing additional consultation as needed;
- 11. Provides public health, disease, and injury prevention information that can be transmitted to members of the general public who are located in or near areas affected in languages and formats that are understandable to individuals with limited English proficiency and individuals with disabilities;
- 12. May request assistance from CDPHE, Montrose County Health and Human Services, and other ESF #8 organizations to assist in assessing potable water, wastewater, solid waste disposal, and other environmental health issues related to public health in establishments holding, preparing, and/or serving food, drugs, or medical devices at retail and medical facilities, as well as examining and responding to public health effects from contaminated water; conducting field investigations, including collection and laboratory analysis of relevant samples; providing equipment and supplies as needed; and providing technical assistance and consultation;
- 13. May request CDPHE, Regional EPR Staff and other ESF 8 partner organizations to assist the jurisdictional medico-legal authority and law enforcement agencies in the tracking and documenting of human remains and associated personal effects; reducing the hazard presented by chemically, biologically, or radiologically contaminated human remains (when indicated and possible); establishing temporary morgue facilities; determining the cause and manner of death; collecting ante mortem data in a compassionate and culturally competent fashion from authorized individuals; performing postmortem data collection and documentation; identifying human remains using scientific means (e.g., dental, pathology, anthropology, fingerprints, and, as indicated, DNA samples); and preparing, processing, and returning human remains and

- personal effects to the authorized person(s) when possible; and providing technical assistance and consultation on fatality management and mortuary affairs;
- 14. Utilizing the Ouray County Coroner assists in identifying the human remains, re-casketing, and reburial in public cemeteries;
- 15. Utilizing the Ouray County Coroner, may request assistance from CDPHE and other ESF #8 partner organizations, as appropriate, to provide support to families of victims during the victim identification mortuary process;
- 16. May request veterinary assistance through the Colorado Department of Agriculture and the Colorado Veterinary Medical Association to support ESF #11. Support will include the amelioration of zoonotic disease where ESF #11 does not have the requisite expertise to render appropriate assistance;
- 17. Will assist ESF #11 as required to protect the health of livestock and companion and service animals by requesting the Colorado Department of Agriculture to request the USDA to ensure the safety of the manufacture and distribution of foods and drugs given to animals used for human food production. ESF #8 supports Town of Ridgway and Ouray County together with ESF #6 Mass Care, Emergency Assistance, Housing, and Human Services, ESF #9 Search and Rescue, and ESF #11 to ensure an integrated response to provide for the safety and wellbeing of household pets and service and companion animals;
- 18. Supports ESF #6 by providing expertise and guidance on the public health issues of the medical needs populations.

Town Manager's Responsibilities as ESF #11 Lead

(As outlined by FEMA.gov)

- Request Colorado Department of Agriculture to respond to animal and plant diseases and pests: Includes requesting state assets for a local response to an outbreak of a highly contagious or economically devastating animal/zoonotic disease, or an outbreak of a harmful or economically significant plant pest or disease. ESF #11 ensures, in coordination with ESF #8 – Public Health and Medical Services, that animal/veterinary issues in natural disasters are supported through state and federal resources (eg. USDA Animal Plant and Health Inspection Services);
- 2. In the event of a reportable disease case(s) being linked to a food product, Town ESF #11 will work with the county health department who will notify the Colorado Department of Public Health and Environment (CDPHE), who will notify the Centers for Disease Control and Prevention (CDC). This will allow for the investigation at the state and federal level to be completed in order to implement any needed changes to federal and state system to ensure the safety and security of the commercial food supply: Includes the execution of routine food safety inspections and other services at the state and federal level to ensure the safety of food products that enter commerce. This includes the state and federal inspection and verification of food safety aspects of slaughter and processing plants, products in distribution and retail sites, and import facilities at ports of entry; laboratory analysis of food samples; control of products suspected to be adulterated; plant closures; foodborne disease surveillance; and field

- investigations. These efforts are coordinated by USDA's Food Safety and Inspection Service (FSIS);
- 3. Ensuring provisions for the safety and well-being of household pets during evacuation and sheltering.

Town Manager's Responsibilities as ESF #15 Lead

- 1. Delivery of incident preparedness, health, response, and recovery instructions to those directly affected by the incident;
- 2. Dissemination of incident information to the public, including children, those with disabilities and other access and functional needs, and individuals with limited English proficiency populations.

Town Manager Responsibilities as Finance Department Lead

- 1. Prepare documents necessary to recover monies from insurance providers, State/Federal Disaster Assistance Programs, or other funds or combinations of funding sources;
- 2. Procure emergency-related supplies and materials and oversee the administration of vendor contracts for emergency services and equipment as authorized by the Town Council;
- 3. Responsible for resource tracking, record-keeping and documentation of disaster-related costs and financial commitments;
- 4. Participation on Town of Ridgway Damage Assessment Team at EOC and on local-state field damage survey teams, as needed;
- 5. Establish and maintain an incident related financial record keeping system;
- 6. Assist with Emergency Operations as needed;
- 7. Development and maintenance of standard operating procedures (SOP's);
- 8. Maintain ability to manage or assist response and recovery support operations using command and management principals as outlined in the National Incident Management System.

Town of Ridgway Attorney

- 1. Provision of legal counsel and assistance to Town Council and to other Town officials before, during and after disaster and emergency incidents in the Town, as needed and requested;
- 2. Draft and/or review emergency contracts, memoranda of understanding and intergovernmental agreements, as needed and requested;
- 3. Preparation of legal documents (disaster declarations, resolutions or regulations required to facilitate emergency operations), as needed and requested;
- 4. Assist with Emergency Operations, as needed and requested;
- 5. Development and maintenance of standard operating procedures (SOP's), as needed and requested;
- 6. Consider Access and Functional Needs (AFN) issues so that planning, response and recovery efforts support the needs of people with disabilities, as needed and requested;.

7. Maintain ability to manage or assist with response and recovery support operations using command and management principals as outlined in the National Incident Management System, as needed and requested;;

Town of Ridgway Marshal

(Incident Command, ESF #2, ESF#4, ESF #5, ESF #7, ESF #9, ESF #10, ESF #13)

- Implementation of the Incident Command System (ICS), including determining the locations of Incident Command Post (ICP) and establishing necessary positions and functions (i.e., planning, finance, logistics, operations and public information);
- 2. Assessment of emergency conditions and determination of required levels of immediate assistance;
- 3. Implementation of available public warning measures;
- 4. Implementation of the Incident Command System (ICS) in a fire or hazmat related event;
- 5. Conducts and coordinates search and rescue operations through request of the Sheriff's Department;
- 6. Determination of the need for population evacuations and provision of instructions to uniformed law enforcement personnel regarding evacuation operations;
- 7. Coordination of communications and provision of communications staff support for field command post(s);
- 8. Coordination of volunteer amateur radio resources to augment primary communications and provide back-up capabilities;
- 9. Provision of law enforcement, traffic control, and access control within the disaster area(s) and in other areas of the Town;
- 10. Provision of aviation support to include search & rescue, rapid transportation and aerial observation;
- 11. Provision of security measures at ICP, EOC, temporary emergency shelters, temporary morgues, and in evacuated and disaster-impacted areas, if available;
- 12. Coordination of wildland fire suppression in conjunction with CDFPC;
- 13. Coordination of uniformed reserve forces and uniformed reserve members;
- 14. Maintenance of departmental ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System;
- 15. Make photographic or video record of damage;
- 16. Investigative support to National Transportation Safety Board/FAA and other investigative agencies in man-made disasters;
- 17. Commitment of personnel as directed to assist with evacuation, shelters, Coroner's Office or other needed locations to support their operations;
- 18. Establishment of measures for animal control, including the coordination of animal relief measures, the assurance of their care, and the search for their owners;
- 19. May serve as the Public Information Officer (PIO);
- 20. Coordination of volunteer amateur radio resources used for backup communications;
- 21. Maintain operational radio communications;

- 22. Coordination of all wired and radio communications in conjunction with the EOC and communications center;
- 23. Provision of communications staff support for field Command Post(s) and/or EOC as needed;
- 24. Assessment of emergency conditions and determination immediate and ongoing needs or assistance from County and/or outside sources;
- 25. Assess the emergency situation and make recommendations to the Town Manager and/or Town Council concerning needs for local disaster declarations, travel restrictions, curfews or other temporary social restrictions;
- 26. Coordination of resources to support the needs and requests presented by incidents;
- 27. Provide technical support to EOC staff and other town personnel with respect to resource management, damage assessment, intergovernmental coordination, disaster recovery, hazard mitigation, and other emergency management functions as needed;
- 28. Coordination of mutual aid documentation and assistance resources;
- 29. Emergency situation assessment and recommendations to the Town Manager and Town Council the need for local disaster declarations travel restrictions, curfews or other temporary social restrictions;
- 30. Provision of emergency public information and establishment of procedures for releases of disaster-related information to include casualties;
- Establishment of communications with Colorado OEM and Ouray County EM for purposes of providing situation reports and forwarding requests for State assistance via WebEOC and other resources;
- 32. Notification of emergency personnel (maintenance of contacts outside Marshal Office);
- 33. Preparation of situation reports and damage assessment reports for Emergency Manager, Town Manager, Town Council and State Emergency Management;
- 34. Implementation of available public warning measures; Coordinate support for resource management, damage assessment, intergovernmental coordination, disaster recovery, hazard mitigation and other emergency management functions, as needed;
- 35. Plan maintenance, training and exercises;
- 36. Development and maintenance of standard operating procedures (SOP's);
- 37. Development and maintenance of Continuity of Government/Continuity of Operation Plans;
- 38. Coordination of volunteer amateur radio resources used for backup communications;
- 39. Maintain operational radio communications;
- 40. Coordination of all wired and radio communications in conjunction with the EOC and communications center;
- 41. Provision of communications staff support for field Command Post(s) and/or EOC as needed; Provide Hazardous Material Incident response;
- 42. Coordination of mutual aid assistance;
- 43. Assist in implementation of emergency evacuation operations;
- 44. Provision of triage, extrication, medical treatment, to include, field coordination of emergency transportation to hospitals;
- 45. Provision of heavy rescue services;

- 46. Provision of onsite emergency medical facility for minor injuries;
- 47. Provision of fire suppression, fire causation, and arson investigation services;
- 48. Provide a representative to the unified ICP and EOC;
- 49. Designated Emergency Response Authority (DERA) for hazardous materials incidents inside their Fire District;
- 50. Consider Access and Functional Needs (AFN) issues so that planning, response and recovery efforts support the needs of people with disabilities.
- 51. Development and maintenance of Continuity of Government/Continuity of Operation Plans;
- 52. Development and maintenance of standard operating procedures (SOP's).

Town of Ridgway Town Marshal's Responsibilities as ESF #2 Lead

- Provides disaster emergency communications, which consists of the technical means and modes required to provide and maintain operable and interoperable communications in an incident area;
- 2. Supports the temporary re-establishment of the basic public safety communications infrastructure and assists in the initial restoration of the commercial telecommunications infrastructure;
- Coordinates the provisioning of priority and other telecommunications services at incident support facilities, provides capabilities and services to aid response and short-term recovery operations, and ensures a smooth transition to long-term recovery efforts;
- 4. Facilitates the delivery of mission critical information to maintain situational awareness for emergency management decision makers and support elements;
- 5. Develops and maintains a communications common operating picture;
- 6. Coordinates and de-conflicts incident radio frequencies.

Town of Ridgway Marshal Responsibilities as ESF #4 Lead

[As outlined by National Response Framework (NRF)]

- 1. Detecting and suppressing fires within town limits;
- 2. Providing personnel, equipment, and supplies in support of State, tribal, and local agencies involved in rural and urban firefighting operations.

Town of Ridgway Town Marshal's Role as ESF #5 Lead

- Identifying resources for alert, activation, and subsequent deployment;
- During the post-incident response phase, ESF #5 is responsible for the support and planning functions. ESF #5 activities include those functions that are critical to support and facilitate multiagency planning and coordination, including:
 - a. Alerts and notifications;
 - Working with county EM to request the deployment of Department of Homeland Security (DHS) and DHS/Federal Emergency Management Agency (FEMA) response teams, as well as response teams from other Federal departments and agencies;
 - c. Incident action planning;
 - d. Coordination of operations, direction, and control;

- e. Logistics management;
- f. Information collection, analysis, and management;
- g. Facilitation of requests for Federal assistance;
- h. Resource acquisition and management;
- i. Federal worker safety and health;
- j. Facilities management;
- k. Financial management.

Ridgway Marshal's Role as ESF #7 Lead

- 1. Manage a collaborative and complex logistics supply chain that provides equipment, supplies, and services for incidents requiring an integrated whole community response capability;
- 2. Provision for the integration of whole community logistics partners through deliberate and crisis collaboration in the planning, sourcing, acquisition, utilization, and disposition of resources;
- 3. Facilitate communication and collaboration among all supply chain support elements in order to minimize recovery efforts in the impacted area and reestablish local and state self-sufficiency as rapidly as possible.

Town of Ridgway Marshal's Responsibilities as ESF #9 Lead

(As outlined by NRF)

- 1. Structure Collapse (Urban) Search and Rescue (US&R);
- 2. Inland/Wilderness Search and Rescue;
- 3. Aeronautical Search and Rescue.

Town of Ridgway Marshal's Responsibilities as ESF #10 Lead

(As outlined by FEMA.gov)

- 1. Prevent, minimize, or mitigate a release of Oil or Hazardous Materials;
- 2. Detect and assess the extent of contamination (including sampling and analysis and environmental monitoring);
- 3. Stabilize the release and prevent the spread of contamination;
- 4. Analyze options for environmental cleanup and waste disposition;
- 5. Implement environmental cleanup;
- 6. Store, treat, and dispose of oil and hazardous materials.

Town of Ridgway Marshal's Responsibilities as ESF #13 Lead

(As outlined by FEMA.gov)

- 1. Pre-incident Coordination;
- Technical Assistance: Providing expertise and coordination for security planning efforts and conducting technical assessments (e.g., vulnerability assessments, risk analyses, surveillance sensor architecture, etc.);
- 3. Specialized Public Safety and Security Assessment;
- 4. General Law Enforcement Assistance;
- Badging and Credentialing;

- 6. Access Control: Providing security forces to support State, tribal, and local efforts (or to secure sites under Federal jurisdiction) to control access to the incident site and critical facilities;
- 7. Site Security: Providing security forces and establishing protective measures around the incident site, critical infrastructure, and/or critical facilities. ESF #13 responsibilities should not be confused with site-security responsibilities of the Office of Security of the Department of Homeland Security (DHS)/Federal Emergency Management Agency (FEMA), which is responsible for providing security for DHS/FEMA facilities, to include a Joint Field Office (JFO). DHS/FEMA may request ESF #13 assistance if DHS/FEMA resources are overwhelmed;
- 8. Traffic and Crowd Control;
- 9. Force Protection: Providing for the protection of emergency responders and other workers operating in a high-threat environment, and for the operational security of emergency response operations wherever they may occur;
- 10. Specialized Security Resources: Providing specialized security assets such as traffic barriers; chemical, biological, radiological, nuclear, and high-yield explosives detection devices; canine units; law enforcement personal protective gear; etc.

Information Technology (IT)

(Report to Emergency Operations Center if requested)

- 1. Coordinates needed actions to provide telecommunications, and the restoration of the telecommunications infrastructure for the town government;
- Supports all Town agencies and Town EOC in the procurement and coordination of telecommunication services from the telecommunications and information technology (IT) industry during the duration of an incident;
- 3. Provide information services and telecommunications support to EOC and if necessary, the IC;
- 4. Assists with Emergency Operations as needed;
- 5. Development and maintenance of standard operating procedures (SOP's);
- 6. Mobilize or obtain computers for use in new/temporary facilities in the event that one or several offices need to be relocated;
- 7. Consider Access and Functional Needs (AFN) issues so that planning, response and recovery efforts support the needs of people with disabilities;
- 8. Maintain ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System.

IT responsibilities as Geographic Information Systems (GIS)/ Public Works Services Administrator

- 1. Provide situational and incident maps to the IC or Emergency Management or response workers as needed;
- 2. These maps may include, but are not limited to, available data showing approximate property boundaries, approximate structure locations, property ownership, other pertinent property data maintained by the Town of Ridgway and/or Ouray County Assessor's Office, geographic features, USGS topography or other utilized data or data collected by operations personnel;

- 3. Assist with Emergency Operations as needed;
- 4. Development and maintenance of standard operating procedures (SOP's);
- 5. Maintain ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System.

Town of Ridgway Administration Staff

- 1. Procurement of emergency-related supplies and materials and administration of vendor contracts for emergency services and equipment (Finance);
- 2. Resource tracking, record-keeping and documentation of disaster-related costs and financial commitments (Finance);
- 3. Participation with other departmental representatives on Town damage assessment team at EOC and on local-state field damage survey teams, as needed (Finance and Risk Management);
- Provision of emergency public information and establishment of procedures for coordinated releases of disaster-related information to news media and the public. (Public Information Officer);
- 5. Establishes and maintains an incident related financial record keeping system; (Finance);
- 6. Consider Access and Functional Needs (AFN) issues so that planning, response and recovery efforts support the needs of people with disabilities;
- 7. Development and maintenance of standard operating procedures (SOP's). (Finance and Risk Management);
- 8. Maintain list of NIMS trainings for all town employees.

Human Resources

(Report to Emergency Operations Center if requested)

- 1. Ensure adequate timesheets are kept and recorded for all Town Employees from the start of the incident:
- 2. Ensure adequate timesheets are kept and recorded for all Volunteers from the start of the incident;
- 3. Prepare medical care compensation information for injured Town employees through Worker's Compensation Plans;
- 4. Assist the Town in returning to its normal productivity, while also ensuring that the reputation of the organization is kept intact;
- 5. Consider Access and Functional Needs (AFN) issues so that planning, response and recovery efforts support the needs of people with disabilities.
- 6. Assist in developing, maintaining, updating, and implementing the Continuity of Operations Plan (COOP);
- 7. Development and maintenance of standard operating procedures (SOP's).

Town Clerk and Treasurer

1. Provide for the safekeeping of vital records including Standard Operating Procedures (SOPs), guidelines, master equipment lists, etc.;

- 2. Participate with other departmental representatives in the establishment and maintenance of an incident-related financial recordkeeping system;
- 3. Receipt and filing of any orders or proclamations declaring, continuing or terminating a Town of Ridgway emergency or disaster;
- 4. Assist with Emergency Operations as needed;
- 5. Assist in developing, maintaining, updating, and implementing the Continuity of Operations Plan (COOP);
- 6. Maintain ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System;
- 7. Provide and maintain financial records;
- 8. Consider Access and Functional Needs (AFN) issues so that planning, response and recovery efforts support the needs of people with disabilities;
- 9. Development and maintenance of standard operating procedures (SOP's).

Town of Ridgway Public Works Department

(ESF #1, #3, #12, Lead)

- 1. Restoration of public facilities, services, utilities (Facilities);
- Development and maintenance of standard operating procedures (SOP's);
- 3. Provision of transportation services in support of emergency response and recovery efforts (e.g., movement of Town personnel, equipment, signage and supplies to designated staging areas);
- 4. Removal of debris, clearance of public right-of-ways, and planning for street/route recovery operations, with priority assigned to critical emergency services life line;
- 5. Provision of personnel and heavy equipment in support of search and rescue operations;
- 6. Provision of personnel, equipment, supplies and materials for flood control and flood hazard mitigation measures;
- 7. Restoration of damaged Town roads and bridges and other related infrastructure;
- 8. Provision of personnel for structure and facility inspections to determine safety of individual structures (businesses, residences and public buildings) and to identify needed repairs (or to implement condemnation procedures when necessary);
- 9. Participation with representatives of other Town departments on Town of Ridgway damage assessment team at EOC and on local-state field damage survey teams, as needed;
- Maintenance of departmental ability to manage response and recovery support operations
 using command and management principals as outlined in the National Incident Management
 System;
- 11. Provide resources to responders (i.e.: assist fire department in obtaining water when needed or other provisions requested, etc.);
- 12. Consider Access and Functional Needs (AFN) issues so that planning, response and recovery efforts support the needs of people with disabilities;
- 13. Development and maintenance of Continuity of Government/Continuity of Operation Plans;
- 14. Development and maintenance of standard operating procedures (SOP's).

Town of Ridgway Public Works Department's Responsibilities as ESF #1 Lead

(As outlined by FEMA.gov)

- Monitor and report status of and damage to the transportation system and infrastructure as a result of the incident;
- 2. Identify temporary alternative transportation solutions that can be implemented by others when systems or infrastructure are damaged, unavailable, or overwhelmed;
- 3. Coordinate the restoration and recovery of the transportation systems and infrastructure;
- 4. Coordinate and support prevention, preparedness, response, recovery, and mitigation activities among transportation stakeholders within the authorities and resource limitations of ESF #1 agencies.

Town of Ridgway Public Works Department's Responsibilities as ESF #3 Lead

(As outlined by FEMA.gov and NRF)

- 1. Conducting pre-incident and post-incident assessments of public works and infrastructure;
- 2. Executing emergency contract support for life-saving and life-sustaining services;
- 3. Providing technical assistance to include engineering expertise, construction management, and contracting and real estate services;
- 4. Providing emergency repair of damaged public infrastructure and critical facilities;
- 5. Tracking the DHS/Federal Emergency Management Agency (FEMA) Public Assistance Program and other recovery programs as it relates to Public Works.

Town of Ridgway Public Works Department's Responsibilities as ESF #12 Lead

(As outlined by NRF)

- Serve as the focal point within the Local Government for receipt of information on actual or projected damage to energy supply and distribution systems and requirements for system design and operations, and on procedures for preparedness, restoration, recovery, and mitigation;
- 2. Advise local authorities on priorities for energy restoration, assistance, and supply;
- 3. Assist industry and local authorities with requests for emergency response actions as required to meet the areas energy demands;
- 4. Assist local departments and agencies by locating fuel for transportation, communications, and emergency operations;
- 5. Provide guidance on the conservation and efficient use of energy to local governments and to the public;
- 6. Provide assistance to local authorities utilizing Department of Homeland Security (DHS)/Federal Emergency Management Agency (FEMA) established communications systems.

Town Planner

(Report to Emergency Operations Center if requested; ESF #14 lead)

- 1. Provision of personnel for structure and facility inspections in conjunction with municipal partners to determine safety of individual structures (businesses, residences and public buildings), including during rescue operations, and identify needed repairs (or to implement condemnation procedures when necessary);
- 2. Participation with other departmental representatives on Town Damage Assessment Team at EOC and on local/state field damage survey teams, as needed;
- Participate in long-term disaster recovery and hazard mitigation planning and enforcement to
 ensure the compatibility of community redevelopment plans and hazard mitigation measures
 with comprehensive Town Land Use Code and other community development plans;
- 4. Provide public education materials related to community disaster recovery and reentry by citizens into disaster-impacted structures and neighborhoods (e.g., safety of stored goods, removal of mildew, cleaning of smoke damages, etc.);
- 5. Maintenance of departmental ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System;
- 6. Assist with Emergency Operations as needed;
- 7. Update codes for preventive measures in the future;
- 8. Consider Access and Functional Needs (AFN) issues so that planning, response and recovery efforts support the needs of people with disabilities;
- 9. Development and maintenance of standard operating procedures (SOP's), Continuity of Government (COG) and Continuity of Operations Plans (COOP).

Town Planner's Responsibilities as ESF #14 Lead

(As outlined by NRF)

- Convene interagency recovery expertise to provide strategic guidance to long-term recovery efforts;
- Identify and address long-term recovery issues, including those that fall between existing mandates of agencies;
- Avoid duplication of assistance, coordinate program application processes and planning requirements to streamline assistance processes, and identify and coordinate resolution of policy and program issues;
- 4. Identify programs and activities across the public, private, and nonprofit sectors that similarly support long-term recovery and promote coordination between them;
- 5. Identify appropriate programs and agencies to support implementation of comprehensive long-term community planning and identify gaps in available resources;
- 6. Identify appropriate programs and agencies to support and facilitate continuity of long-term recovery activities;
- Work with State, tribal, and local governments; non-governmental organizations (NGO); and private-sector organizations to support long-term recovery planning for highly impacted communities;
- 8. Link recovery planning to sound risk reduction practices to encourage a more viable recovery;

9. Strategically apply subject-matter expertise to help communities recover from disasters.

Non- Ridgway Town Agencies and Department Services

The following are non-town agencies and departments that can be requested to provide resources. They play a huge role in Emergency Response but must be requested by ESF Leads, IC, or EOC Manager if the emergency or Disaster is within the Town of Ridgway. Each department has been assigned a section to report to within ICS/ESF when directives are received. Reporting sections for each department are in parentheses. Following their title is a list of the services they provide.

Amateur Radio Emergency Services (ARES) / Radio Amateur Civil Emergency Service (RACES)

(Report to and requested by ESF #2 if requested)

1. Provide emergency communications support as requested by the Town Marshal.

American Red Cross / Salvation Army

(Report to and requested by ESF #6 if requested)

- 1. Provision of immediate assistance to disaster victims, including food, water, shelter, clothes, physical and mental health counseling and referrals;
- Establishment and management of emergency shelters for mass care, in cooperation with Ouray County Emergency Management and affected municipalities, including registration, feeding, lodging, and responding to public inquiries concerning shelter residents (establish public inquiry telephones);
- 3. Provision of temporary and immediate housing for displaced disaster victims;
- 4. Provision of food, beverages and other assistance to emergency response personnel and emergency relief workers;
- 5. Provide training to volunteers prior to emergency or disaster declaration;
- 6. Provide on-site training to volunteers during an emergency or disaster declaration;
- 7. Provision of damage assessment information upon request;
- 8. Coordination of mental health services (in cooperation with Ouray County Human /Social Services Department;
- 9. Assist with Emergency Operations as needed.

Ouray Police Chief or County Sheriff or their Designee

(Report to and requested by ESF #13 when requested)

- 1. Implementation of the Incident Command System (ICS);
- 2. Determination of location(s) in the field for Incident Command Post(s);
- 3. Assessment of emergency conditions and determination of required levels of assistance from Town and outside sources;
- Activation and management of the Municipal Emergency Operations Center (EOC) if available;
- 5. Coordination of mutual aid assistance;

- 6. Provision of emergency public information and establishment of procedures for releases of disaster-related information to news media, to include casualties;
- Determination of the need for population evacuations and provision of instructions to uniformed law enforcement, fire, and emergency medical personnel regarding the conduct of evacuation operations;
- 8. Emergency situation assessment and recommendations to Municipal Officials concerning the need for local disaster declarations travel restrictions, curfews or other temporary social restrictions;
- 9. Establishment of communications with County Emergency Management for purposes of providing situation reports and forwarding requests for State assistance through the County Emergency Management Director or EOC;
- 10. Provision for law enforcement and traffic control within the disaster area(s);
- 11. Provide a representative to EOC and or ICP as needed;
- 12. Formal declaration of a local disaster or emergency and issuance of other official orders regarding population protection and temporary restrictions, including evacuation orders, establishment of curfews, and enactment of price controls;
- 13. Approval and commitment of Municipal resources and funds for disaster/emergency response and recovery;
- 14. Establishment of intergovernmental liaison in multi-jurisdictional incidents, including coordination of emergency efforts with Ouray County Emergency Management Director (furnish representative to the Town of Ridgway or Ouray County EOC, when requested or needed);
- 15. Assist with Emergency Operations as needed;
- 16. Development and maintenance of standard operating procedures (SOP's);
- 17. Maintenance of departmental ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System.

Colorado Department of Agriculture

(Report to ESF #11 if requested)

- 1. May serve as ESF #11 lead if requested;
- 2. Must be requested by ESF #8 lead.

Colorado Department of Transportation

(Report to ESF#1 if requested)

- 1. Can supply heavy equipment;
- 2. Can provide traffic control on State Highways;
- 3. Can assist Public Works with road maintenance when requested.

Colorado State Parks and Wildlife

(Report to ESF#13 if requested)

- 1. Provide perimeter security for scene;
- 2. Provide security for shelter;
- 3. Provide security for Emergency Operations Center;
- 4. Provide access and egress for emergency vehicles and needed personnel (establish one-way routes);
- 5. Provide Hazardous Material Incident response;
- 6. Assist with Emergency Operations as needed;
- 7. Provision of law enforcement, traffic control, and access control within the disaster area(s) and in any other needed areas of the Town;
- 8. Provide a representative to EOC and or ICP as needed.

Colorado State Patrol

(Report to ESF #13 if requested)

- 1. Provide perimeter security for scene;
- 2. Provide security for shelter;
- 3. Provide security for Emergency Operations Center;
- 4. Provide access and egress for emergency vehicles and needed personnel (establish one-way routes);
- 5. Provide Hazardous Material Incident response;
- 6. Assist with Emergency Operations as needed;
- 7. Provision of law enforcement, traffic control, and access control within the disaster area(s) and in any other needed areas of the Town;
- 8. Provide a representative to EOC and or ICP as needed.

CSU Extension

(Report to and requested by ESF #8 and ESF #11 if requested);

1. Connect community and regional needs with University and external talents and resources.

Fire Protection District Chiefs

(Report to and requested by ESF #4 when requested)

- 1. Implementation of the Incident Command System (ICS);
- 2. Determination of location(s) in the field for Incident Command Post(s);
- Assessment of emergency conditions and determination of required levels of assistance from County and outside sources;
- 4. Provide Hazardous Material Incident response;
- 5. Provide Incident Command Vehicle if available;
- 6. Activation and management of the Municipal Emergency Operations Center (EOC) if needed;
- 7. Coordination of mutual aid assistance;
- 8. Provision of emergency public information and establishment of procedures for releases of disaster-related information to news media, to include casualties;

- Emergency situation assessment and recommendations to County and/or Municipal Officials concerning the need for local disaster declarations travel restrictions, curfews or other temporary social restrictions;
- Establishment of communications with County Emergency Management for purposes of providing situation reports and forwarding requests for State assistance through the County Emergency Management Director;
- 11. Assist in implementation of emergency evacuation operations;
- 12. Provision of triage and extrication to include, field coordination of emergency transportation to hospitals;
- 13. Request of heavy rescue services;
- 14. Provision of onsite emergency medical facility for minor injuries;
- 15. Provision of fire suppression, fire causation, and arson investigation services;
- 16. Provide a representative to the unified ICP and EOC;
- 17. Hazardous Material Incident response;
- 18. Assist with Emergency Operations as needed;
- 19. Development and maintenance of standard operating procedures (SOP's);
- 20. Maintenance of departmental ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System.

Ouray County Engineer

(Report to and requested by ESF#3 when requested)

- 1. The purpose of the County Engineer is to provide technical and engineering services and support to other Town departments;
- 2. The County Engineer develops plans for water and sewer expansion and improvements, roadway and drainage improvements, and various Town projects;
- The County Engineer deals with State and Federal permitting agencies, manages and administers construction projects and submits applications for State and Federal funding for road, water, sewer, and landfill projects.

Regional Dispatch

(Report to ESF#___ when requested)

- 1. Dispatches all Town and County Resources;
- 2. Can dispatch regional assets requested by incident command in small scale incidents.

Montrose Fire District

(Report to ESF #4 if requested)

- 1. Provide Hazardous Material Operations;
- 2. Provide Mutual Aid to any fire district within Ouray County;
- Provision of heavy rescue services.

Montrose Memorial Hospital

(Report to ESF#8 if requested)

- 1. Receives medical and trauma patients;
- 2. Acts as the morgue for Ouray County;
- 3. Can assist Town of Ridgway in a medical surge event with personnel or services;
- 4. Provide Surge Trailer and supplies.

Ouray County School Districts

(Report to and requested by ESF #6 if requested)

- 1. Provide for the safety and protection of pupils and school personnel, through planning and training exercises with local public safety organizations;
- 2. Coordinate with Emergency Management, in cooperation with American Red Cross, to provide schools as temporary shelters, when needed;
- 3. Assist with Emergency Operations as needed;
- 4. Provide buses for evacuation and transportation, when needed;
- 5. Development and maintenance of standard operating procedures (SOP's);
- 6. Development and maintenance of Continuity of Government and Continuity of Operations Plans;
- 7. Maintenance of departmental ability to manage response and recovery support operations using command and management principals as outlined in the National Incident Management System.

Public Utilities

(Report to and requested by ESF #12 if requested)

- 1. Provide emergency power to critical lift stations;
- 2. Monitor water and sewer utility use and assess capabilities;
- 3. Determine availability, quantity, and procedures to obtain sandbags in coordination with emergency management;
- 4. Clear emergency routes and arterial streets of debris to facilitate movement of emergency equipment Provide material for earthen dikes in cooperation with Public Works;
- 5. Provide potable water for drinking, if required;
- 6. Advise resource members of anticipated needs and support required;
- 7. Coordinate and compile damage reports from damage assessment teams and advise coordination and control group.

Second Chance Humane Society

(Report to ESF #6 in requested)

1. Can shelter cats and dogs in the event of an emergency.

Telluride Hazardous Response Team

(Report to and requested by ESF # 10 if requested)

- 1. Ouray County's Hazardous Response Team;
- 2. Prevent, minimize, or mitigate a release of Oil or Hazardous Materials;
- 3. Detect and assess the extent of contamination (including sampling and analysis and environmental monitoring);
- 4. Stabilize the release and prevent the spread of contamination;
- 5. Analyze options for environmental cleanup and waste disposition;
- 6. Implement environmental cleanup;
- 7. Store, treat, and dispose of oil and hazardous materials.

CONTINUITY OF GOVERNMENT

In accordance with CRS 24-32-2107(9), it is the intent of the Town of Ridgway Town Council that Town government will continue to provide essential services in order to protect the public health, safety and welfare during an emergency or disaster event by distribution of these disaster chain of command procedures and protocols.

During a declared emergency or disaster event, the following Town of Ridgway elected and appointed officials, in the order listed, have the authority to execute the powers of the board in accordance with CRS 31-15-101.

- 1. Mayor
- 2. Mayor Pro Tem
- 3. Any duly elected member of the Town Council
- 4. Town Manager

All Town of Ridgway department heads and Town elected officials shall be consulted regarding emergency or disaster event issues that might impact their area of responsibility.

Each Town of Ridgway department head and Town elected official shall work within the framework established by the Town of Ridgway emergency operations plan.

General Responsibilities

The head of each Town department and Town elected office, as appropriate, shall:

- 1. Be prepared to respond adequately to all emergency or disaster events.
- 2. Consider potential emergency or disaster events in the conduct of his or her regular functions, particularly those functions essential in time of emergency.
- 3. Design preparedness measures to permit a rapid and effective transition from routine to emergency operations, and to make effective use of the period following initial indication of a probable emergency or disaster events. This will include:
 - a. Development of a system of emergency actions that defines alternatives, processes, and issues to be considered during various stages of emergency or disaster event;
 - b. Identification of actions that could be taken in the early stages of an emergency or disaster event to mitigate the impact of or reduce significantly the lead times associated with full emergency action implementation.
- 4. Identify areas where additional legal authorities may be needed to assist management and notify the Town Manager of those authorities.
- 5. Coordinate with State and local government agencies and other organizations, including private sector organizations, when appropriate.
- 6. Cooperate, to the extent appropriate, in compiling, evaluating, and exchanging relevant data related to all aspects of emergency or disaster events.
- 7. Ensure that plans consider the consequences for essential services provided by the Town if the flow of State and/or Federal funds is disrupted.

Continuity of Operations

The head of each Town department and each Town elected official shall ensure the continuity of essential functions in any emergency or disaster event by providing for: succession to office and emergency delegation of authority in accordance with applicable law; safekeeping of essential resources, facilities, and records; and establishment of emergency operating capabilities.

Resource Management

The head of each Town department and each Town elected official, as appropriate within assigned areas of responsibility, shall:

- 1. Develop plans and programs to mobilize personnel, equipment, facilities, and other resources.
- 2. Assess essential emergency requirements and plan for the possible use of alternative resources to meet essential demands during and following emergency or disaster event.
- 3. Prepare plans and procedures to share between and among the responsible agency resources such as energy, equipment, food, land, materials, services, supplies, transportation, water, and workforce needed to carry out assigned responsibilities and other essential functions, and cooperate with other agencies in developing programs to ensure availability of such resources in an emergency or disaster event.

Protection of Essential Resources and Facilities

The head of each Town department and each Town elected official, as appropriate within assigned areas of responsibility, shall:

- Identify facilities and resources, both government and private, essential to the public welfare, and assess their vulnerabilities and develop plans to provide for the security of such facilities and resources, and to avoid or minimize disruptions of essential services during any emergency or disaster event.
- 2. Participate in interagency activities to assess the relative importance of various facilities and resources to essential community needs and to integrate preparedness and response strategies and procedures.

PLAN MAINTENANCE, TRAINING AND EXERCISES

Authority for maintenance and regular updates of this plan rests with the Town Manager. The Town Manager will also provide for regular exercises and training sessions to ensure that provisions of the plan are well understood by all departments and offices with assigned responsibilities.

Departments, offices and other organizations with responsibilities identified in the plan are responsible for ensuring that their staff is familiar with the applicable provisions of the plan and is adequately trained to carry out emergency assignments. Multi-agency and multi-jurisdictional exercises will be coordinated by the Emergency Manager.

This Emergency Operations Plan will be updated at least every 2 years through the Multi-Agency Coordination Group (MAC Group), and as needed after any incident, to ensure that it remains an effective, accurate emergency management tool for responders and citizens of the Town of Ridgway.

CHECKLIST FOR PLAN MAINTENANCE, TRAINING AND EXERCISES

Ensure that ICS policies and procedures are communicated to all agencies that may become involved in emergency response operations.
Provide ICS and EOC training and exercise opportunities to all agencies and offices with emergency management responsibilities.
Encourage all agencies with emergency responsibilities to develop and maintain current internal procedures for carrying out assigned functions, where appropriate.
Conduct multi-agency and multi-jurisdictional exercises to improve coordination and reduce overall training costs.
Establish procedures for distributing plan revisions to all agencies with assigned responsibilities.